

ANNUAL REPORT

2002-2003

*Kerrisdale Centre, Kerrisdale Pool,
Kerrisdale Arena*

*Operated by the Kerrisdale Community Centre Society
and the Board of Parks & Recreation
City of Vancouver, British Columbia*



Kerrisdale Community Centre Society

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KERRISDALE COMMUNITY CENTRE SOCIETY

BOARD OF DIRECTORS

2002/2003

EXECUTIVE:

President	Kathleen Bigsby
Past President	Bill Harris
Vice-President	Katy Hughes
Vice President	Susan Duffy
Treasurer	Benny Wong
Secretary	Susan Ronalds
Member at Large	Phillip Riddell

BOARD MEMBERS:

Rashid Ahmed
Onno Bakhoven
Hilary Cheung
Laird Cruickshank
Sabu George
Vanessa Lam
Lisa Larkins
Fazil Mihar
Wayne Reid
Irene Ronnie
Sheila Stone
Jackie Stuart
Leo Wilson

**KERRISDALE COMMUNITY CENTRE SOCIETY
2002-2003**

STANDING COMMITTEES: (* denotes board member)

BUILDING & MAINTENANCE COMMITTEE

Chairperson: Benny Wong*
Wayne Reid*
Bill Chow

Staff Liaison: Stew Jordan

CONSTITUTION/POLICY DEVELOPMENT: Executive

FINANCE COMMITTEE:

Chairperson: Benny Wong*
Rashid Ahmed*
Onno Bakhoven*

Staff Liaison: Stew Jordan, Lee Tarrant, Norman Funk

PERSONNEL COMMITTEE: Executive

POOL COMMITTEE:

Chairperson: Onno Bakhoven*
Laird Cruickshank*
Helena Lang
Lisa Larkins*

Staff Liaison: Jennifer Takai

PRESIDENT'S COMMITTEE LIAISON: Bill Harris* Kathleen Bigsby*

PROGRAM COMMITTEE:

Chairperson: Katy Hughes*	Jackie Barbosa*
Jacque Collier	Kim Donaldson
Sabu George*	Vanessa Lam*
Nisimo Morningstar	Sheila Stone*
Carol Wiens	

Staff Liaison: Dino Geremia/Kim Seguin

PROMOTIONS & COMMUNICATIONS

Chairperson: Philip Riddell*	Rashid Ahmed*
Hilary Cheung*	Lisa Larkins*
Fazil Mihlar*	Wayne Reid*
Leo Wilson*	

Staff Liaison: Dino Geremia

RENTALS COMMITTEE:

Chairperson: Susan Ronalds*
Onno Bakhoven*
Joan Knapp
Wendy Trant

Staff Liaison: Diana Bracken/Susan Mele

SENIORS' COUNCIL:

Chairperson: Irene Ronnie*

Lillian Embling

Rosalie Howden

Vi Smyth

Marion Sutherland

Board Representatives:

Staff Liaison: Susan Mele

Wendy Clark

Eleanor MacIntosh

Steven Sothy

Bess Wayslow

Susan Duffy* Vanessa Lam*

YOUTH COMMITTEE:

Chairperson: Leo Wilson*

Susan Duffy*

Laird Cruickshank*

Sabu George*

Vanessa Lam*

Staff Liaison: Dino Geremia

AD HOC COMMITTEES:

ARENA COMMITTEE:

Chairperson: Hilary Cheung*

Susan Duffy*

Laird Cruickshank*

Robert Radloff

Staff Liaison: Doug Taylor

PLAYGROUND LIAISON: Susan Ronalds* Lisa Larkins*

Staff Liaison: Kim Seguin

EMERGENCY SOCIAL SERVICES COMMITTEE LIAISON:

Sheila Stone* Wayne Reid*

**KERRISDALE COMMUNITY CENTRE STAFF
2002-2003**

Recreation Supervisor	Stew Jordan
Centre Programmer	Dino Geremia
Centre Programmer	Kim Seguin
Seniors' Programmer	Susie Mele
Pool Programmer	Jenn Takai/Kelly Beaman
Arena Programmer	Doug Taylor
Acting Arena Programmer	Susy Bando
Arena Booking Clerk	Cynthia Thandi
Recreation Facility Clerk	Lee Tarrant
Program Assistants	Mike Kulik, Kari Ward
Office Staff	Diana Bracken, Amy Cheung, Kari Ward, Pamela Healey, Laura Jenkins, Nasreen Malik, Shirley O'Kane, Colleen Proudfoot, Jennifer Scarth, Katie Shepherd, Karina Wai, Azarm Shahpoori-Broojerdi, Christine Iannetta, Simon Miller, Kim Farrell, Lisa Soderlund, Colleen Schaufele, Amanda McPhillips, Jennifer McDonald, Shelley MacDonald
Swim Instructor Attendants	Amanda Kirk, Marina Marinkovic
Accountant	Norman Funk
Board Secretary	Sheila Forester/Jacque Munro
Research & Development Consultants	Susan Regan/Shelley Frost
Building Supervisor	Patrick Bracken, Steve Gillis, Michael Kulik, Simon Miller, Sean Moore, Mike Perry, Paul Talbot, Mike Snider, Adam Baechler
Building Service Worker	Clayton Myketiak, Mark Serediak, Jaspaul Gill, Gene Chong
Maintenance Technician II	Tony Wong

**MINUTES OF THE 59TH ANNUAL GENERAL MEETING OF THE
KERRISDALE COMMUNITY CENTRE SOCIETY HELD AT 7:30 P.M.
ON WEDNESDAY 26TH FEBRUARY 2003 AT 5851 WEST BOULEVARD,
VANCOUVER, BRITISH COLUMBIA.**

There being a quorum present the meeting was called to order at 7.35 p.m.

Bill Harris, President, welcomed every one to the meeting.

Regrets from Allan DeGenova that he was unable to attend, but will be at the March Board Meeting to swear in the newly elected directors.

Carol Wiens, Secretary, read the notice of the meeting.

MINUTES:

MOVED by Joyce Gordon, seconded Carol Wiens that the minutes of the 58th Annual General Meeting of 27th February 2002 be approved. CARRIED.

The Annual Report, which gives a comprehensive overview of our activities, was distributed.

Bill thanked the staff for attending this meeting, commenting that their work is very important to the success of the Centre.

FINANCIAL REPORT: The Financial Statements for the year ending 31st August 2002 were distributed. Benny Wong, Treasurer, reported that the books had been audited and that we were in a very strong financial position. Revenue was \$1,466,272 (\$1,145,522 in 2001) and total assets \$1,442,197 (\$1,020,216) in 2001. Our programs are excellent and continue to be well attended.

MOVED by Benny Wong, seconded Kathleen Bigsby that the Financial Report be accepted. CARRIED.

AUDITORS:

MOVED by Benny Wong, seconded Vanessa Lam that the firm of Johannesson McWilliams be appointed auditors for the Society for the year ending 31st August 2003. CARRIED.

NOMINATING COMMITTEE:

Jackie Barbosa reported that there are 11 positions to be filled, nine for a two year term and two for a one year term.

A slate was presented to the meeting. Nominations were requested from the floor and Wayne Reid

and Hans Finken were added to the ballot. There being no further nominations a ballot was held. Lee Tarrant and Susie Mele were the scrutineers.

Results:

2 year term: Rashid Ahmed, Onno Bakhoven, Susan Bell, Kathleen Bigsby, Katy Hughes, Lisa Larkins, Philip Riddell, Susan Ronalds, Leo Wilson.

1 year term: Sabu George, Wayne Reid.

MOVED by Jackie Barbosa, seconded Wayne Reid that the ballots be destroyed.

Bill thanked the Nominating Committee for their participation and all retiring board members for their many contributions to the Board.

MOVED by Carol Wiens that meeting adjourn.

Meeting adjourned at 8:40 p.m.

PRESIDENT'S REPORT 2002/2003

This is the sixtieth Annual General Meeting of the Kerrisdale Community Centre Society which began as the Point Grey Community Centre Society in December 1942. It's humbling to realize that this Board of Directors has been maintaining the legacy established by those farsighted people and continuing a long tradition of community involvement in the provision of recreation services and facilities in Kerrisdale. The Cyclone Taylor Arena was built in 1949 as the result of a public fundraising drive. For many years, ending in the mid-1980s, Kerrisdale area residents paid a special levy on their taxes to pay for the construction of the Kerrisdale Community Centre which had been built after an area referendum had approved its construction. The renovations completed in 1999 and 2002 were paid for in large part by contributions from the community funds raised by the Society.

This past year members have enjoyed the new lobby and the enhanced efficiency of the reception area. Plans for renovations to the lower floor of the Centre are now in the early stages of development.

The Board of Directors held its third Strategic Planning Session in February 2003, and has now implemented a process for monitoring the implementation of the strategies developed to meet the goals of the plan. This will ensure that energies are focused on those activities that will make the Society stronger and better able to deliver services to the community.

Part of the plan was the development of the Board of Directors, and several members attended a "Board Member Boot camp" in November organized by the Vancouver Community Centre Association Presidents and delivered by Volunteer Vancouver. Members found this a very useful experience and plans are underway to have similar training session this year.

In June 2003, the Kerrisdale Play Palace, a joint venture of the Kerrisdale Community Centre Society and the Vancouver Park Board opened in the Arena; a scaled-down version continued in the community centre on weekends during the winter. The Play Palace provides a recreation opportunity not available anywhere else in Vancouver and has been enjoyed by hundreds of happy children.

In September, Kerrisdale Community Centre began pilot testing a new integrated registration software package. It will allow us to offer internet registration to our patrons, a convenience we have long wanted to provide for our members.

A committee of Community Centre Association Presidents and Park Board staff has been working for the past eighteen months on proposals for a new Joint Operating Agreement, the agreement under which each association works with the Vancouver Park Board to operate its community centre. The Committee's report is expected in June 2004.

The Kerrisdale Community Centre continues to meet the needs of our 14,000+ members with a wide range of programs and services. It is one of the busiest

community centres in Vancouver. For our continued success, we are indebted to our excellent staff; they are dedicated, efficient, creative, helpful and cheerful.

Our members can now get added value from their membership at Kerrisdale Community Centre. The Member Benefits Program, implemented by the Society's Research and Development Consultant, provides for discounts from Kerrisdale merchants and special "Kerrisdale Nights" at events like the Ghost Train. Our consultant has also secured sponsorship for several initiatives, including the Play Palace and the Health Fair. This work will be expanded to enable the Society to develop more recreation opportunities for Kerrisdale residents without taxing our members.

The Board of Directors acknowledges with deep gratitude the contributions of Sheila Forster, the Board's Secretary, who retired in June 2003 after twelve years of service. Her organization skills contributed significantly to the Society's efficient operation. The Board welcomes her replacement, Jacquie Munro, who joined us in September.

My thanks to all members of the Board of Directors, most especially to the members of the Executive Committee, for their enthusiastic, skilled and thoughtful contributions to the governance of the Centre.

Kathleen Bigsby
President

PROMOTIONS AND COMMUNICATIONS REPORT 2002/2003

The Committee has been involved in planning several events during 2003. These were:
Bike Month in June which included bike safety courses, a bike rodeo, community bike rides, and bike maintenance courses;
Kerrisdale Days in August which included the Kerrisdale booth and activities at the Centre; and
A two-day Health Fair in August.

The Committee has been involved in a number of ongoing and *ad hoc* projects including:
The implementation of the new Kerrisdale Community Centre website;
Up-dating the Committee's progress with respect to fulfilling its responsibilities as set out in the Kerrisdale Community Centre strategic plan;
Developing policies regarding recognition of past board members; and
Examining signage requirements around the Centre.

The Committee has also gotten a jump on planning a number of events for 2004.

Special thanks go to those who have participated in the Committee in particular the invaluable assistance of both Kim and Dino.

Phillip Riddell
Promotion & Communications Committee

POOL COMMITTEE REPORT 2002/2003

We were lucky to have a year without major staff changes; the running of the pool was left in the capable hands of Jennifer Takai and Kelly Beaman. Assisted by our 2 Swim Instructors Attendants (Amanda Kirk and Marina Marinkovich) they organized a large number of events, scheduled a multitude of lessons and fitness programs. Moreover they supervised the Maple Grove outdoor pool during the summer months.

Our Society financially supported the operation of the pool by absorbing the cost of special events, staff meetings and some equipment.

In the course of the year the writer visited a number of indoor pools in order to compare the Kerrisdale Pool with other pools in our city. I found that Kerrisdale compares favourably with other pools because of its brightness and the wide stone steps leading the shallow end of the pool. However our decks are narrower than most other pools and amazingly we are the only pool without whirlpool and sauna. Some of the other pools have in addition to their main tank a wading or tot pool. Kerrisdale is included in the Parks Board's 10 year plan for renewing Vancouver's Pool system. If and when our pool is renewed it will be a challenge to fit the above mentioned features in the limited available space.

In January 2003 the new COPE dominated Parks Board revoked part of the entrance fee increase for seniors. However, in January 2004 all fees were increased again; this time by a modest 3%. An exception was made for the Maple Grove entrance fee which was increased by 15%.

In the course of the year the pool cashier desk was integrated in the community centre's cashier system. This was made possible by the recently completed new lay out of the community centre's lobby. All pool revenue is now channeled through the Society's accounting system. These changes will increase efficiency and improve customer service.

Onno Bakhoven
Pool Committee Chair

SENIORS COUNCIL REPORT 2002/2003

All programs were well attended during the year, with members enjoying classes and the association with instructors. Some programs have waiting lists as classes fill up very quickly.

Van Voyages continue to be popular, being booked up as soon as advertised. Bus trips were well received, particularly those offered during the festive season. Special Events and Thursday socials are highlights, enjoyed by everyone, especially when we have a dance band on hand. Bridge, weekend movies, Armchair Travel have lots of support and pool tables are in use daily. Those dedicated volunteers in Fun Crafts, Busy Bees and book sales give excellent support to the Centre and we are very grateful for their efforts. This applies also to those who help in the coffee bar, the kitchen and in so many other ways. Our choirs and bell rings have given several concerts in the course of the year, all much appreciated.

As is inevitable in a Seniors Centre, we lost several members in the course of the year and they are all sadly missed.

On behalf of the Council, sincere thanks are extended to Susan Mele and our office staff for their willing cooperation at all times and our acknowledgments to maintenance for their able assistance.

Respectfully submitted,
Irene Ronnie

**PROGRAM COMMITTEE REPORT
2002/2003**

This committee meets monthly, with the exception of July and August.

The committee consists of board members, two staff persons and K.C.C. members who wish to participate. Minutes of each meeting are submitted to the monthly board meeting.

The number of programs have increased dramatically and ongoing evaluation is a high priority. A detailed report of programs and activities can be found in the centre programmer's attached report.

Sincere thanks and appreciation is extended to each committee member.

Katy Hughes
Program Committee Chair

**RENTALS COMMITTEE
2002/2003**

During the year under review, rental contracts generated \$ 35,538.00 income. An approximate breakdown of the revenue is as follows:-

Main Centre & Senior's Centre \$ 27,059.00
Vending machines \$ 8,479.00

The rates have remained unchanged, however, the rental agreement has been revised. This agreement is available on screen.

The room administration system will be installed after the new safari rec ware software has been successfully tested.

Room rentals generate valuable revenue for our centre and render a useful service to local groups and individuals who require space on an hourly basis in a safe and convenient location. Moreover the rental operation has promotional value by bringing people in our building, who otherwise might not become aware of the other services we offer.

Susan Ronalds
Rentals Committee Chair

YOUTH COMMITTEE REPORT 2002/2003

The youth committee was revitalized this year through the support of dedicated committee members and a keen desire to get youth involved in our center and it's activities. This year has been a very positive one with many successes and positive responses that have given this committee a powerful momentum while entering into the summer months.

Our youth worker, Mike Kulik, has been instrumental in instilling interest in volunteerism at the Kerrisdale Community Center through his planning and organization of Friday Night Club/Teen Flow Leadership. The center was overwhelmed with youth volunteers during the fall session due to their positive experiences in KCC youth programs throughout the summer. Friday nights at the center continue to be a large success.

The youth committee strongly supported the redevelopment of Quilchena Park with a particular interest in the development of a skateboard park facility. Several committee members attended concept plan roundtable discussions and parks board meetings, which resulted in the acceptance of the skateboard park into the redevelopment plan.

Due to the renewed interest in the Joint Operating Agreement, between the Vancouver Parks Board and the Community Center Societies, we hope to use this opportunity to decrease the reluctance of the School Board to participate cooperatively in mutual goals. For example in coordinating satellite programming whereby the KCC could operate programs in the local high schools during hours that they are not in use by the schools themselves.

We are presently planning youth week for this year, May 1-7. Last year the center sponsored various events and local youth painted three murals for the youth room, it was a great success. This year the theme is volunteerism. Plans are underway to hold a BBQ and showcase various programs available to youth in our center.

We look forward to an active and progressive year and thank existing committee members and community center staff for their valued input, ideas and time.

RECREATION SUPERVISORS REPORT 2002/2003

Again it is my pleasure to report to the Board on the progress of the Community Centre from the perspective of the Supervisor. It bears repeating, and I do every year, that we are the most utilized of all of Vancouver's Community Centres. We like to think that our status isn't come by accidently. In fact, we believe it is because we offer a variety of programs, with excellent instructors in a safe and welcoming environment. The growth in our membership is, in my opinion, a testimonial to the quality of our services.

Inherent to the success of a community centre is the relationship between it's staff and it's citizens. Vancouver is unique in that it has a partnership called a 'Joint Operating Agreement' that formalizes the roles between the community and the city. The Board of Directors is charged with the responsibility of enacting the community's role in this agreement and its monthly meetings are the forum in which business is done. The relationship between the Board and Staff at Kerrisdale is excellent. This is a very supportive Board whose collective expertise is invaluable in providing direction for programs. This Board has an uncanny way of both giving and taking direction at the appropriate times. Speaking on behalf of all of our staff I want to congratulate them for their support, vision and dedication.

I am extremely fortunate to be surrounded with the contingent of staff and volunteers that I am. I often marvel at their ability to produce in even the most trying of times. Typically the general public is unaware of criteria that can have impact on our ability to deliver services. I'm not. Whether it is the implementation of new software, or volume or illness or any other number of contributors; our staff and volunteers persevere. Your hard work doesn't go unnoticed. Quite the contrary. It is seen on the smiles on the faces of our participants, both old and young, who grace our centre every day. To all of you my heartfelt appreciation and a plea to keep up the good work. Thanks!

Stew Jordan
Recreation Supervisor

CENTRE PROGRAMMERS' REPORT 2002-2003

The past year has been one characterized by a return to 'business as usual' as a result of the completion of the phase II renovations (and return to full programming capacity), the core staff group remaining relatively intact, and the re-focusing of our efforts through the development of a new Visions plan outlining the Board's goals and objectives for the upcoming years.

The Centre lobby underwent the final stages of the Phase II renovation - complete with notice boards, display cases and the incredibly popular play area - and the changes were very well received by the Centre's clientele, as well by our staff and contract instructors. We continue to work not only on improving the Centre's physical appearance and functionality, but also on its operational efficiencies by reviewing and changing hours of operation and staffing levels as required.

The Program Committee, in collaboration with the Centre programmers, has focused on re-examining community needs and the level of service we have been providing; we have, as always, made every effort to address those needs by maintaining a proactive approach in our programming. This year's most popular programs have included martial arts, personal training, Winter and Spring Break daycamps, the children's School's Out program and performance-based programs such as music and dance; conversely, we've seen lower interest in some of our summer daycamps. We have yet to see the impact that the newly-created Play Palace (and the Mini Play Palace, which will debut at the Centre in the Fall session) will have on our current programs, but we anticipate our clients will be pleased with even more program options to choose from.

The exercise room is still as popular as ever, and the wide variety of health and wellness programs offered, as well as the addition of new fitness equipment, appears to be keeping pace with our clients' requests. The successes we have achieved, coupled with the Society's commitment to the philosophy of 'giving back' to its members, have enabled us to offer the community a growing number of no- or low-cost programs and events, which have all been met with appreciation from our members.

Our special events and holiday programming initiatives have been particularly well received over the last few seasons- from the Family Concert series and the newly-reinstated Breakfast with Santa to the myriad of programs offered during Hallowe'en, Easter and statutory holidays. Our successes have been largely due to the leadership of our program assistants and the contribution of our youth volunteers, who dedicate their time, ideas and energy to the Centre and its patrons. We have also had the opportunity to expand our event schedule to include an annual Health Fair, the first of which was held in June and was well received by exhibitors and patrons alike. Our Committee members, who also volunteer their time for our patrons, should be commended for their efforts in providing valuable input regarding the programs at Kerrisdale. We would particularly like to thank Katy Hughes for bringing her wealth of experience to the table and for taking the time to inform and educate new committee members about the history of both the Committee and the Society as a whole.

We would also like to take this opportunity to highlight the dedication and commitment that Centre staff, instructors and volunteers demonstrate on a daily basis. In our high-volume,

ever-changing environment, they manage to maintain the high level of community service that our patrons have come to expect. We would like to thank each and every one of them.

Dino Geremia & Kim Seguin
Centre Programmers

KERRISDALE ARENA PROGRAMMER'S REPORT 2002/2003

The past year at the Kerrisdale Arena has been a very exciting one. Staff changes, new dry floor programs, a good ice season, and big rentals highlighted the activities. As well, committees looked at ice allocations and the twinning evaluation.

In October 2002, Cynthia Thandi went on a one year maternity leave and Shelley MacDonald did a good job filling in. Doug Taylor, arena programmer transferred to Park Board main office at the end of October, 2003. Darren Peterson, from the False Creek Community Centre replaces Doug in Spring 2004. In the meantime Susy Bando, one of the many excellent staff at the arena, has been doing a fine job running the facility.

The new Kerrisdale Play Palace made the 2003 dry floor season a very exciting one. The public greeted the new service with great enthusiasm, 7421 people enjoyed the Play Palace. The Kerrisdale Society is to be commended for their support and their driving influence that enabled this project to happen at all. Simon Miller and Karina Wai deserve special mention for their dedication and hard work

As well as the Play Palace, the Kerrisdale Association took over the Van-West roller hockey league. 170 children took part in the league which made a profit for the association and paid their floor fees to the Park Board. Shawn Silverstone's leadership made this program successful for the users and for the sponsors.

The ice season saw skating lessons and weekend skating extremely popular. Over 600 people enjoyed skating lessons over the fall and winter seasons. Kerrisdale Arena has a very experienced and dedicated staff group. Non peak times for public skating have dropped in attendance and have been replaced with programs such as seniors skating and hockey which seem more popular and require less staff in these time periods.

Rentals soared, with a large wedding, an antiques show and a BMX bike show at the arena. As well the community groups including the Kerrisdale Figure Skating Club and Thunderbird Minor Hockey, again drew large numbers.

Finally, the community and Park Board worked together to examine the way we allocate ice and to evaluate the twinning project. Ice allocations used to be done on a local basis but we have found efficiencies allocating on an area wide basis. The twinning evaluation is finished and awaiting approval.

I would like to thank all the board members and staff for a great experience.

Doug Taylor
Arena Programmer

SENIORS CENTRE PROGRAMMERS REPORT 2002/2003

I came back to work in September 2002 after being on a maternity leave for 13 months. I'm happy to be back at work as the seniors centre keeps me busy and the members are so enjoyable to work with.

This year has been a busy one, highlights are as follows:

Bus Trips - once a month a full day trip is offered and this year they were - San Juan Islands, Harrison Hot Springs and Honeybee Centre, Christmas Lights Tour, Eagles at Brackendale, Domaine de Chaberton Winery, Fort Wine Co and Fort Langley, Tacoma Museum of Glass, Steveston Sea Lions Cruise, Minter Gardens, Westminster Abbey and the Dinosaur Exhibit in Victoria.

Van Voyages - twice a month we offer a short day trip to a variety of destinations throughout the lower mainland and they were to - the Vicki Gabereau Show, chocolate cottage, Canadian Museum of Flight, Kitsilano Show Boat, British Museum, Reifel Bird Sanctuary, Singing Christmas Tree, Legends Alive Show, Greater Vancouver Zoo, UBC Symphony Orchestra at Chan Centre, Lonsdale Quay, New Westminster Quay and Maplewood Farm.

Special Events - A variety of events were held such as - Our Own Fashion Show, 90s Tea, Asian Heritage Month Performances, Halloween Costume Party and Phantom Tea, Volunteer Recognition Tea, Handbells Concert, Ragnar Jewellery Roadshow, Sears Fashion Show, World Day of Dance, City Wide Seniors Dance, Wellness Fair, Puppetry Extravaganza and a multitude of Special Luncheons and concerts.

Programs - some new ones added this year were - a Sunday Ballroom Dance social, Internet courses, inter-generational program with Kerrisdale School, Line and Group dance and conversational French and Spanish. Our Thursday social program continues to be well attended and featured some new entertainment such as Greg's Dixie Eight (now known as the Oakridge Dixielanders), Johnny Hsu, Buttons & Bows & Brushes, Acupuncture Demo, East Indian Cooking, Dynamic Duo and Antique Show and Tell. Free lectures were also offered and provided information on Keeping Your Feet Fit, Investing Basics, Will/Estate Planning, Fraud Prevention, Cruising and Slide shows by Collette Tours.

Other info - We were fortunate as we had a piano and computers donated. The local MP Stephen Owen and his wife hosted a greet and meet at our centre. We had a volunteer provide free nail care. We raised the prices nominally in the kitchen. We started a very successful VSO program where we take seniors to the tea/trumpets and Symphony Sundays concerts. We re-launched the senior centre sweatshirts.

This has been a busy year.

I would like to thank Shirley, Nasreen, Kim, Laura, Jennifer and Diana for all their help and great work throughout the year. Thanks to the seniors council for their energy, support and direction. Thanks as well to the kitchen staff Isobel, Roy and Annyam for all their hard work. Most importantly thank you to all the volunteers who contribute time and energy to make the seniors centre such a success.

Susan Mele
Seniors' Programmer

YOUTH PROGRAMMER REPORT 2002/2003

The past year has brought many developmental changes to the youth program at the Kerrisdale Community Centre and has positioned us for even greater success in the future.

Once the renovation was complete to the lobby things returned to normal in the youth room. There was a renewed interest in the youth room as a diverse patronage seemed to find activities to do in the room. So it has taken on the characteristic of a family room. It is great to see the patrons of Kerrisdale using the room. On any given day you can find a family, preschoolers, children, youth and seniors interacting in the proverbial "Youth Room."

Probably the greatest success we have seen is on Friday Nights. The Friday Night Club, which is a year round program allows children who are 6-12 years of age to engage in a variety of activities while providing a night off for the parents. Simultaneously many of our youth leaders are also here at the centre participating in activities with the younger children. Our youth leader, Mike Kulik and Friday Night Club leader Kate Alexander have created a positive safe place for youth and children to come and 'hang out' on a Friday night. If you have not seen the interaction, please come in and witness it for yourself.

The interest from our youth initiated the creation of a youth leadership camp in the summer of 2003. Teen Flow is a program designed to equip youth with tools and skills to enter volunteerism and eventually the workforce. The first year was a quiet success with positive feedback. We have already begun the planning for this year. In addition, we saw the greatest attendance last Spring for our youth summer volunteer orientation. We must commend Kari Ward and Mike Kulik for organizing and providing opportunities for the youth while concurrently aiding our daycamp leaders and program instructors.

The Fall of 2002 saw the return of Night Hoops a city wide basketball initiative for youth. We hosted two teams juniors 13-15 years coached by Sean Moore and seniors 16-18 years coached by Zachary Williams.

The Spring of 2003 also saw the reformation of a youth committee. The members all provided a great resource of thoughts and ideas that have already impacted the Kerrisdale youth program. The committee has been instrumental in the support for youth week and the proposal for redevelopment at Quilchena Park. A special thank you to all committee members needs to be extended with particular thanks expressed to our chair, Leo Wilson for bringing a youthful mind set. We all look forward to greater youth progress in the coming year.

Dino Geremia
Centre Programmer

KERRISDALE POOL REPORT 2002/2003

The past year was relatively stable for Kerrisdale Pool in terms of full time staff changes. We were able to gain some momentum from 2002 and this afforded us the ability to make 2003 the year in which we were able to make some longer range plans. Most notably, we were able to develop a time-line for the pool and also experiment with different programming strategies. The other aspect of the pool that remained constant was the pool staff's dedication to the community and pool patrons in providing quality lesson instruction as well as a safe and fun place to swim.

With the development of a long range time-line we wanted to be able to set some goals and objectives for the pool. One of the immediate results was that we now have a two month calendar posted for the patrons that list upcoming events and important dates such as lesson registration. In the second half of 2003 we extended some of the pool's traditional holiday and interim operating hours. The popularity of these extended hours varied considerably, so for 2004 we will be reviewing the hours and making the necessary changes.

One of the most exciting endeavors we were involved in was the "Pool Tour or 2003". Onno Bakhoven, George Sabu and ourselves embarked on a facility tour of three lower mainland pools. The main objectives of the tour were to: 1) seek new program/operating ideas; 2) look at all the amenities to see if any would be applicable for Kerrisdale and; 3) to gather the best ideas from the other pools to incorporate in a wish list for our pool when it gets renovated. Onno has generated a very informative report that is available for viewing. In addition to the pool tour, Onno visited a number of other pools and prepared a summary of each facility's strengths and weaknesses. Getting a patron's perspective of what makes a pool accommodating is very informative. Kelly and I would like to thank Onno and George for their time and enthusiasm that they had for this project.

Once again, the Kerrisdale Pool staff is very grateful to the Board for their generous funding. A new display case has been put in the main foyer and some pool equipment has been purchased. All of the very popular special events were also sponsored by the Board.

Attendance for our special events was as follows: Valentine's Tea 12, Spring Fling 148, Parent and Tot Eggstravaganza 26; Maple Grove Day 1345; Halloween Spooktacular 186, Reindeer Swim 73; and Christmas Potluck 65. These events are appreciated by the public and provide a great opportunity to make new connections with our patrons.

The annual pool maintenance took place August 25th - September 14th, 2003. A number of repairs were made to the facility. The pool was emptied and lines were repainted; expansion joints were replaced; the diving board was structurally tested; and the guard chair was repaired. Furthermore, tiles in the men's shower were fixed; push button shower heads were installed; and hot water lines in the guard room were replaced. The viewing area also was improved with new molding around the benches and minor tiles repairs were done. The heating lines unexpectedly had to be replaced at the end of the shut down; fortunately, this was all done with

very little disruption to the public.

With the record heat this summer, Maple Grove Pool was once again very successful. In ten weeks of operation, 50 854 people were in attendance! A large number of school children used the pool for their year end picnics/parties. Day camps and birthday parties also used the pool on a regular basis. This year we were able to provide a really neat opportunity for groups to use the Play Palace and Maple Grove Pool all in one day. This partnership worked well for both facilities and more importantly, the patrons. Minor improvements were made to the facility this summer. A basketball hoop and hockey net were secured to the deck. These two additions attracted the older children and youth to the pool. Maple Grove Day was also very successful this year; however, the numbers were down slightly due to an overcast morning. A new head cashier, Lisa Soderlund, was hired to oversee the concession this year. Lee Tarrant designed a cashier's manual to assist with training new staff each season. Many thanks to Lisa and Lee for all their hard work, especially after so many long, hot days.

We would like to thank Stew Jordan for his support and guidance this past year and to also thank him for supporting the job share at the pool. We would also like to thank the centre staff for there help and support and especially Lee Tarrant with her assistance in helping us to set-up the new registration software. We also need to thank Azarm Shahpoori-Broojerdi ,Amanda Kirk and Marina Marinkovich who help to keep the pool running smoothly each and every day. They are part of a larger pool staff that work hard each day to make Kerrisdale Pool a special place to learn and to swim.

Jenn Takai/Kelly Beaman
Pool Programmers