

ANNUAL REPORT

2004-2005

*Kerrisdale Centre, Kerrisdale Pool,
Kerrisdale Arena*

*Operated by the Kerrisdale Community Centre Society
and the Board of Parks & Recreation
City of Vancouver, British Columbia*



Kerrisdale Community Centre Society

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KERRISDALE COMMUNITY CENTRE SOCIETY

ANNUAL REPORT 2004 - 2005

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**BOARD OF DIRECTORS
2004-2005**

EXECUTIVE

President	Susan Duffy
Past President	Kathleen Bigsby
Vice-President	Bill Harris
Vice-President	Susan Ronalds
Treasurer	Benny Wong
Secretary	Lisa Larkins
Member-at-Large	Emmanuel Nicolas

BOARD MEMBERS

Onno Bakhoven
Matthew Brunt
Forest Eaton
Sabu George
Gabriela Giacchino
Sue Hatten
Vanessa Lam
Fazil Mihlar
Emmanuel Nicolas
Wayne Reid
Gene Wrankmore

Board Solicitor	Phil Riddell
Senior's Council Representative	Irene Ronnie
Board Secretary	Patricia McCuaig

COMMITTEES

2004-2005

STANDING COMMITTEES: (* denotes board member)

BUILDING & MAINTENANCE COMMITTEE

Chairperson: Gene Wrankmore*

Wayne Reid*

Bill Chow

Staff Liaison: Stew Jordan

CONSTITUTION/POLICY DEVELOPMENT: Executive

FINANCE COMMITTEE:

Chairperson: Benny Wong*

Onno Bakhoven*

Emmanuel Nicolas

Staff Liaison: Stew Jordan, Lee Tarrant, Norman Funk

PERSONNEL COMMITTEE: Executive

POOL COMMITTEE:

Chairperson: Onno Bakhoven*

Bill Harris*

Helena Lang

Staff Liaison: Jennifer Takai

PRESIDENT'S COMMITTEE LIAISON: Susan Duffy *, Kathleen Bigsby*,
Bill Harris*

PROGRAM COMMITTEE:

Chairperson: Susan Ronalds*

Matthew Brunt*

Jacquie Collier

Forest Eaton*

Sabu George*

Staff Liaison: Bob Harris / Kim Seguin

Gabriela Giacchino*

Vanessa Lam*

Emmanuel Nicolas*

Carol Wiens

PROMOTIONS & COMMUNICATIONS

Chairperson: Lisa Larkins*

Matthew Brunt*

Forest Eaton*

Gabriela Giaccino*

Sue Hatten*

Staff Liaison: Bob Harris / Kim Seguin

Katy Hughes*

Wayne Reid*

Gene Wrankmore*

RENTALS COMMITTEE: Appointed but no meetings held

Chairperson: Susan Ronalds*

Sue Hatten*

Joan Knapp

Wendy Trant

Staff Liaison: Susan Mele

SENIORS' COUNCIL:

Chairperson: Irene Ronnie*
Meg Artega
Wendy Clark
Mary Anne Davies
Aileen Macdonald
Board Representatives: Bill Harris*, Vanessa Lam*
Staff Liaison: Susan Mele

Vi Smyth
Steven Sothy
Marion Sutherland
Bess Wayslow

YOUTH COMMITTEE: Appointed but no meetings held

Chairperson: Sue Hatten*
Sabu George*
Gabriela Giacchino
Vanessa Lam*
Gene Wrangmore*
Staff Liaison: Bob Harris

AD HOC COMMITTEES:

ARENA ADVISORY COMMITTEE:

Chairperson: Susan Duffy*
Kathleen Bigsby*
Lisa Larkins*
Susan Ronalds*
Staff Liaison: Darren Peterson, Stew Jordan

EMERGENCY SOCIAL SERVICES COMMITTEE LIAISON:

Chairperson: Wayne Reid*
Staff Liaison: Susan Mele

GOALS & STRATEGIES COMMITTEE:

Chairperson: Susan Duffy*
Onno Bakhoven*
Sabu George*
Bill Harris*
Staff Liaison: Stew Jordan

Lisa Larkins*
Emmanuel Nicolas*

RENOVATIONS COMMITTEE:

Chairperson: Kathleen Bigsby*, Benny Wong*
Kim Donaldson
Katy Hughes*
Mia Tessaro
Staff Liaison: Stew Jordan, Tony Wong
Park Board: Ernest Fanthorpe

Sherry Trithart
Gene Wrangmore*

NEEDS ASSESSMENT

Chairperson: Susan Duffy*
Kathleen Bigsby
Lisa Larkins
Emmanuel Nicolas

**MINUTES OF THE 61ST ANNUAL GENERAL MEETING OF THE
KERRISDALE COMMUNITY CENTRE SOCIETY HELD AT 7:30 P.M.
ON WEDNESDAY 23TH FEBRUARY 2005 AT 5851 WEST BOULEVARD,
VANCOUVER, BRITISH COLUMBIA.**

CALL TO ORDER

There being a quorum present the meeting was called to order at 7:30 p.m. The Annual Report and Financial Statements were distributed to all attendees. Susan Duffy, President, welcomed everyone to the meeting. Susan introduced Allan De Genova, Park Board Commissioner, and members of the Board. Diane Murphy, Manager, Vancouver Park Board, sent her regrets. Susan also introduced and thanked the staff for attending this meeting: Stew Jordan, Norman Funk, Bob Harris, Susan Mele, Darren Peterson and Lee Tarrant.

Kathleen Bigsby, Past President, read the notice of the meeting.

MINUTES:

MOVED by Wayne Reid, seconded by Forest Eaton, that the minutes of the 60th Annual General Meeting of 25th February, 2004 be approved. CARRIED.

ANNUAL REPORT

Susan Duffy read her President's report in the Annual Report.

FINANCIAL REPORT

Onno Bakhoven reported as stated in the audited Financial Statement of August 31, 2004:

“In our opinion, these financial statements present fairly, in all material respects, the financial position of the Society as at August 31, 2004 and the results of its operations and cash flows for the year then ended in accordance with Canadian generally accepted accounting principles.”

Revenue was \$1,705,204 (\$1,608,015 in 2003), Net Assets were \$1,540,379 (\$1,276,053 in 2003) and Net Income was \$66,095 (\$110,969 in 2003).

MOVED by Onno Bakhoven, seconded by Emmanuel Nicolas, that the Financial Report be accepted. CARRIED.

**KERRISDALE COMMUNITY CENTRE STAFF
2004-2005**

(as at April 2005)

Recreation Supervisor	Stew Jordan
Centre Programmer	Bob Harris
Centre Programmer	Kim Seguin
Seniors' Programmer	Susie Mele
Pool Programmer	Jenn Takai/Kelly Beaman
Arena Programmer	Darren Peterson
Recreation Facility Clerk	Lee Tarrant
Research & Development Consultant Susan Regan	
Accountant	Norman Funk
Office Staff	Diana Bracken, Amy Cheung, Kim Farrell, Eva Grunfelk, Pamela Healey, Iris Heays, Riza Hospkins, Christine Iannetta, Laura Jenkins, Liz Koerner, Nasreen Malik, Shelley MacDonald, Jennifer McDonald, Amanda McPhillips, Terry Muir, Colleen Proudfoot, Jennifer Scarth, Colleen Schaufele, Azarm Shahpoori- Broojerdi, Karina Wai, Kari Ward
Swim Instructor Attendants	Amanda Kirk, Marina Marinkovic
Building Supervisor	Adam Baechler, Marr Badski, Steve Gillis, Travis Hawton, Robert Kelly, Sean Moore, Ian Scarth, Matt Schmidt, Paul Talbot
Building Service Worker	Clayton Myketiak, Mark Serediak, Helen King
Maintenance Technician II	Tony Wong

AUDITORS

MOVED by Onno Bakhoven, seconded by Vanessa Lam that the firm of Johannesson McWilliams be appointed auditors for the Society for the year ending 31st August 2005. CARRIED.

NOMINATING COMMITTEE:

Bill Harris reported that there are nine director positions to be filled for two-year terms. A slate of candidates was presented to the members attending the meeting and a ballot was held. Susan Mele and Lee Tarrant were the scrutineers, with Wayne Reid as the Board representative.

Allan De Genova brought greetings from the Vancouver Board of Parks and Recreation.

ELECTION OF DIRECTORS

Members elected the following Board Members for 2004-2006

Onno Bakhoven
Kathleen Bigsby
Matthew Brunt
Susan Duffy
Gabriela Giacchino
Katy Hughes
Lisa Larkins
Susan Ronalds
Gene Wrangmore

MOVED by Bill Harris, seconded by Carol Wiens that the ballots be destroyed.

Susan Duffy extended thanks to Bill Harris and the Nominating Committee for their hard work in preparation for the election.

OTHER BUSINESS: There was no other business brought to the meeting.

SWEARING IN OF THE NEW BOARD

Allan de Genova swore in the newly elected Board members.

ADJOURNMENT

MOVED by Carol Wiens that the meeting adjourn.

Meeting adjourned at 8:17 p.m.

Recorded by Patricia McCuaig

PRESIDENT'S REPORT 2004 - 2005

This year I will begin by discussing the end of the year first. The City of Vancouver held a general local election on Saturday November 19, 2005. The result was a Non-Partisan Association (NPA) controlled Board of Parks and Recreation. Of the five NPA Commissioners, four are new and our previously assigned Commissioner, Al DeGenova was re-elected. The Coalition of Progressive Electors (COPE) party had 2 successful candidates one of whom was also re-elected.

This new Park Board will set the tone for the coming 3 years and our continuing discussions with respect to our Joint Operating Agreement (JOA). As discussed last year our task continues to be to ensure that the best interests of our more than 15,000 members serviced by the Kerrisdale Community Centre are addressed and continue to be met.

Registration Days 4 times a year continue to see long line ups beginning as early as 4am. As one of the busiest and best used community centres in Vancouver it is wonderful to experience the hustle and bustle of our members claiming their spaces in much sought after programs. As always our centre staff continue to meet the demands of these days with exemplary enthusiasm while maintaining a smooth operation.

Phase 3 Renovations began in the spring of 2005 with preparation beforehand between the KCC Renovation Committee, the Park Board and the architect. Once again we are pleased with the outcome. The lower level boasts a more beautiful workspace for the pottery studio and changes to the locker rooms/wash rooms. Some minor modifications took place in the Exercise Room and to the pre-school play area off the main lobby.

Our 3rd year of the Play Palace showed continued growth, nearly 24,000 visitors during its 15 weeks of operations, an increase of 9,000 patrons.

The Play Palace operates two distinct services. The core business is public drop-in sessions, which run during the daytime each day of the week during the non-ice time in the late spring and summer operated by the Vancouver Board of Parks and Recreation. The other popular service is the private rental business, where we rent the facility to customers after-hours, and this service operates as a Kerrisdale Community Centre Society program.

This summer we were pleased to host a community banner painting project with Artist in Residence Pat Beaton and Andrea Taylor in the Cyclone Taylor Arena. The project saw 65 colourful banners designed and painted by people in

the Kerrisdale neighbourhood. The banners feature the history of Kerrisdale as recalled and drawn by people of all ages. The finished banners hang inside the Arena making it more welcoming and adding a colourful history for years to come.

More than 1000 people attended our carnival-like family event at Maple Grove Pool. It was a great weather day and the bouncy castle from the Play Palace was another high for all our little children. Weather was the focus for the summer this year as many days were rainy and cloudy. As a result the attendance figures were down significantly over previous seasons.

In the fall we unveiled a plaque on a park bench outside the centre along the Boulevard to honour the memory of David Howden for his many years of service to the Kerrisdale Community Centre Society.

We have continued with our Member Benefits Program and our Corporate Sponsorship package. As part of our sponsorship package we have for the 3rd year purchased Ghost Train tickets to give away to our sponsors and held a number of draws for those renewing their centre memberships. A night enjoyed by one and all!

This year we finalized a number of policies including a Conflict of Interest Policy, Publication Distribution Service, Membership Policy, Program Participation Policy, and a Sponsorship Policy.

This past year we also undertook a Needs Assessment Evaluation. The final report was delivered to us at the end of August and a presentation made at the end of November. The report listed 19 community needs and made 13 strategic recommendations. We are now planning a board and staff strategic planning session in February 2006 to help us focus our energy on responding efficiently and effectively to those needs.

As my second year as President finishes I can enjoy looking back over the year. The community centre has become a very important place in my family's life and I look forward to being an active member many years to come.

Respectfully submitted

Susan J Duffy
President

January 28, 2006

POOL COMMITTEE REPORT 2005

Committee members:

Onno Bakhoven
Bill Harris
Kelly Beaman (staff)
Jennifer Takai (staff)

The Kerrisdale Pool had a busy and successful year under the experienced guidance of Jennifer and Kelly. Apart from the traditional events, Halloween, Christmas Potluck, Reindeer Swim, Valentine's Day and Spring Fling, the programmers repeated the successful Mini Olympics.

As in past years the Kerrisdale Community Centre Society financially supported these events and made some funds available for the purchase of lesson supplies and safety equipment.

The Community Centre organized a needs assessment including a survey of users. The results indicated that the Kerrisdale Pool is a very popular facility. Most of the complaints made by survey participants proved that the pool in its present form cannot cope with the size of the public demand.

A big thank you to our staff, both full time and part time employees whose hard work and enthusiasm keep both the Kerrisdale and the Maple Grove pools safe, clean and attractive places to visit.

Respectfully submitted,

Onno Bakhoven

January 10, 2006

PROGRAM COMMITTEE REPORT

2004 – 2005

COMMITTEE MEMBERS

Chairperson: Susan Ronalds
Matthew Brunt
Jacquie Collier
Forest Eaton
Sabu George
Gaby Giacchino
Vanessa Lam
Emmanuel Nicolas
Carol Wiens

Staff Liaison: Bob Harris/Patti Turko or Kristi Douglas

The program committee has undergone a few changes in the past year. Kim Seguin stepped down as programmer to find opportunities in the East. We welcomed Patti Turko and Kristi Douglas in her place. Two new board members, Matthew Brunt and Gaby Giacchino, joined our committee. Darren Petersen, Susan Mele, Jenn Takai and Stew Jordan attended at least one meeting this year. Their visits always add another dimension to the committee.

There are approximately 900 programs operating in the centre. The program Committee is constantly identifying and responding to the program, activity and service needs of all aspects of the community. The staff are invaluable in ensuring the programs and their instructors are meeting the requirements of the membership.

Thank you to all the committee members for your input, cooperation and support this past year.

Respectfully submitted,

Susan Ronalds

January 30, 2006

PROMOTIONS AND COMMUNICATIONS COMMITTEE REPORT
2004– 2005

Committee Members:

Chairperson: Lisa Larkins

Gene Wrangmore

Gabriella Giachinno

Forest Eaton

Wayne Reid

Sue Hatten

Matthew Brunt

Katy Hughes

Staff Liaison: Bob Harris / Kim Seguin

The Committee was involved in planning a number of events and promotions during the past year. These events were:

1. The Health Expo during Kerrisdale Days in April.
2. Kerrisdale Days in August.
3. The Ghost Train draw for tickets for KCC Members
4. Registration Meet & Greet

The Committee has also been discussing the production of a Community Centre Newsletter that would be published quarterly.

We have continued to hand out coffee to members during the early hours on registration day to those waiting in line. The feedback on this small promotion has been wonderful. The gym was also opened up for members to wait inside during the winter registration. Also, a successful idea. The Committee will continue to do this on Registration mornings.

With respect to the Health Expo, we have determined that this event is better suited when geared specifically toward our Senior's community. The highest number of participants for the Expo were Seniors, and not as many families attended as we had hoped. If this event will continue, it will be overseen by the Senior's Committee. The Expo would most likely be moved to the Senior's Centre and will be scaled down accordingly.

As well, the Committee's appointed programmer, Kim Seguin, left her position at the Centre. With that transition, we now have two new programmers who will be working closely with our Committee. However, that development has taken some time and regular meetings are commencing as of February 1, 2006.

The next year for our Committee looks very interesting as we will explore some new ideas for promotions and perhaps plan an Open House event to be held in conjunction with the Summer Carnival. We will also look at how we can improve and expand our Website. Our Committee would also like to come up with ideas to promote internet registration.

I am looking forward to a more productive and exciting year ahead.

Respectfully submitted,
Lisa Larkins, Chairperson

RENTALS COMMITTEE REPORT

2004-2005

During the year under review, rental contracts generated \$60,186 in income. An approximate breakdown of the revenue is as follows:

Main Centre and Seniors' Centre	\$30,918
Vending Machines	7,000
Library Rent	1,227
Sports Display (Bulletin Board)	747
Play Palace	20,125
Video Game Rentals	169

Rates have remained the same over the past year. The increase in revenue is mostly due to the income from the Play Palace.

Rentals generate valuable revenue for the Centre. They also render a useful service to local groups and individuals that require space on an hourly basis in a safe and convenient location. Moreover, the rental operation has promotional value by bringing people to the building and introducing them to our services.

Respectfully submitted,

Susan Ronalds

Feb. 1, 2006

Seniors Council Report 2005

Members:

Irene Ronnie (chair)

Vi Smyth

Bess Wayslow

Steve Sothy

Wendy Clark

Aileen MacDonald

Mary Ann Davies

Meg Arteaga

Marion Sutherland

The year was very satisfactory for the seniors centre. As is inevitable we lost several members, some of whom had been volunteers for many years and all are sadly missed.

Registration remained steady and classes are well filled and well attended. We are fortunate in having qualified instructors who keep members of their classes active and interested.

Bridge, scrabble, chess and other games are well supported and interest in Mah-jong has recently increased. The pool table is in use daily and carpet bowling continues popular. Attendance in painting classes is high and we had several exhibitions of members' work during the year. Lectures are well attended and we are fortunate in having many expert speakers come to visit us. Exercise classes and line dance instruction are always busy and enjoyable while Scottish Country Dancing has dedicated and enthusiastic members.

Fun crafts have taken on a new lease of life with new, enthusiastic and knowledgeable members having joined and they have produced some excellent work this year. Busy Bees continue to make goods for sale in their Boutique and have had a very successful year. Book sales have also been productive and we are grateful to those members who make contributions of novels and hardcover books. The walking group continues to be active and their members volunteer for table service at our social occasions.

Our kitchen and coffee bar serve first-class food and we are grateful to the staff that do so well and to kitchen volunteers and those members who look after the coffee and tea service. We also acknowledge the concerts put on by our choir, bell ringers and all other efforts of members, particularly mentioning the editor and staff on our newsletter, the Monarch.

During the year we have had many arranged trips to various places, sometimes by commercial bus, shared by another centre, and others in our own vehicle and all enthusiastically appreciated.

I wish to thank the members of my committee who are always ready to help in any endeavour. We also acknowledge the services of our office and maintenance staff, all of whom are most willing and helpful. Most of all we appreciate the work of our seniors programmer, Susan Mele, who arranges and supervises most of the happenings in the seniors centre with great ability.

Respectfully submitted

Irene Ronnie

Chair, Seniors Council

EMERGENCY SOCIAL SERVICES COMMITTEE

2004-2005

COMMITTEE MEMBERS

Wayne Reid, Chairperson
David Dawson
Norma Chambers
Jenny Cartwright

Staff Liaison: Susan Mele
Park Board Staff: Janine Ausseim

This year the Committee looked at communication equipment; met with other ham radio operators and representatives from Vector; developed a communication equipment plan; and approached the Board for funding. We also outlined strategies for recruiting new volunteer members and planned for participation in the Wellness Fair.

The City ESS Coordinator, Bryan Larrabee, left the Committee and was replaced by Janine Ausseim.

An inventory was taken of totes, supplies and paperwork and the container stored at Arena. A table top exercise was presented to both Kerrisdale and Dunbar teams. Members attended an Introduction to ESS workshop at the Centre.

Submitted by

Wayne Reid
Chairperson

Recreation Supervisor's Report 2005

Thank you for the opportunity to reflect upon our accomplishments during the past year. There have been many. As the Supervisor of the complex I am allowed to witness first hand our successes, and as a consequence, I am able to give to our members the following synopsis.

To be successful, an organization like ours needs to strike a certain balance between its service and it's fiscal accountability. We do that well. Our financial statements, show through their audit, that Kerrisdale is healthy. At the same time we offer a wide array of program options. Not only do we offer, by a wide margin, more programs than any other community centre, often they are at excellent prices. Our exercise room is a good example to put forward in this regard in that it is well furnished, and it is about one half of the admission rate of other centres. Your program revenues and membership fees are also re-invested back into the operation in ways that enhance the quality of our programs. The Board is only too happy to subsidize excellent services like our Senior's Kitchen. The value is not measured by how much is generated in revenue, but rather, the positive impact the luncheon program has on the lives of our elder members. It speaks well of our Board and our staff that they are able, year in and year out, to manage our affairs so effectively.

While on the subject of staff, we said goodbye to Kim Seguin last autumn as she pursued other life opportunities back east. Kim was an excellent programmer who took our programming to new heights and she will be sorely missed. Fortunately for us, another experienced programmer, Patti Turko, transferred in to replace Kim. Patti is working on a job share and she and her partner, Kristi Douglas, have proven to be valuable additions to our team.

I always take this opportunity to thank the Board, our staff, instructors and our many volunteers, for making Kerrisdale so wonderful. I especially want to single out the Executive Committee, your President, and our core staff group for all their support and guidance. I wish all our members the very best for the coming year.

Respectfully submitted,

Stew Jordan
Recreation Supervisor

January 2006

CENTRE PROGRAMMERS' REPORT 2005

The past year was a year of change. Still, even with staff turnover and renovations, it was a very successful year.

We have had various staff changes this year in the Centre as both Kim Seguin, Centre Programmer II and Kari Ward, Program Assistant have left us to pursue other opportunities. We would like to thank Kim Seguin, who after four years at the Kerrisdale Community Centre and twelve years working for the Vancouver Park Board has left to pursue other opportunities in Ontario. She was instrumental in the success of our various preschool, adult and fitness programs and will be sorely missed by many people at the Centre. Kari was a great asset to the Centre and helped to create many new programs, including revamping the birthday party program and many seasonal special events.

New staff additions include Kristi Douglas, a past Centre instructor, who was hired in June as Program Assistant. She ran a successful summer of special events and was later appointed Centre Programmer II in a job share along with Patti Turko. Patti is a programmer with twenty years of experience in the Park Board and brings with her a wealth of experience. Together Kristi and Patti are responsible for preschool, fitness and adult programs.

The upcoming year should prove to be exciting as although we are sad to see two excellent co-workers leave, we are excited to work together along with the Board and Staff to continue to improve and emphasize the already many successful Centre programs.

Phase III renovations were completed. In the Centre lobby Play Area, a new floor mat and new play panels were installed and the area was separated from the rest of the lobby with glazing, to create a quieter zone in the vicinity of the office. These improvements enhance what had already become a very popular activity. The Pottery Studio also received a much needed make-over. The room was re-configured and painted, making it a more open, brighter space with more shelving, new sinks, new kilns, and new furniture. The change is a dramatic one and will serve our many pottery patrons well. And, the third area to be renovated was the downstairs women's washroom.

This year, the Kerrisdale Community Centre continued to offer many successful and high-demand programs such as preschool educational programs, children's sports and arts programs, martial arts, adult fitness classes and various workshops.

Highlights of successful programs this year include the continuation of the mini play palace and other drop-in family events, preschool and children's dance classes with season-ending group performances, seasonal special events

including the Halloween Carnival, Breakfast with Santa and the Kerrisdale Summer Festival as well as Spring Break and Winter Holiday daycamps. Educational adult classes, such as ESL classes and creative arts workshops have also been successful this year. Our gym programs continue to be popular and the exercise room and fitness classes continue to increase in participation.

A Community Needs Assessment was conducted this year. It included a phone survey and focus groups covering a full range of ages. Overall, responses were very positive and indicated that we are on the right track.

We would like to take this opportunity to thank the Program Committee members for their dedication and support throughout the year. Your feedback, together with the many dedicated instructors, volunteers, and support staff at our Facility, help create and maintain dynamic, quality programs.

Respectfully submitted,

Bob Harris
January 2005

Kristi Douglas

Kerrisdale Arena Report 2005

The past year at the Kerrisdale Arena has been very busy and productive. Highlights of the year included improvements to the public skating and lesson schedule, third year operation for the Kerrisdale Play Palace, and implementation of the a new marketing campaign.

During the summer, it was decided that the twinned recreation programmer position between Kerrisdale and Kitsilano Ice Rink would be discontinued. The programmer, Darren Petersen, started working only at Kerrisdale early in 2006.

In September, we implemented some changes to the weekend public skating and lesson schedules. These changes were a result of feedback received from customers during the 2005 needs assessment completed by Wilson and June Consultants. The changes made skating more convenient for customers, resulting in increased attendance and revenues.

We continue to have large numbers of people on our wait-lists for Learn to Skate Lessons. We have also seen a marked increase in patrons who are applying for program subsidy requests for skating lessons. The KCCS program subsidy seems to be getting confused with the Park Board Leisure Access Card program (LAC) so many people are expecting to receive a 50% discount on skating lessons. We will need to resolve this issue in 2006.

The Kerrisdale Play Palace opened on May 16th, operated for 15 weeks, and closed on August 26th. This year's attendance showed continued growth. Nearly 24,000 people enjoyed our facility, an increase of 9000 patrons. Vancouver Parks and Recreation realized a profit of \$8,000 from the public drop-in sessions. The Kerrisdale Community Centre Society made a profit of \$7,000 from the after-hours private rental business.

The second year of implementing our Ice Allocation Policy was more efficient than 2004. This could be attributed to all parties being more familiar with the policy and process for distributing ice time. There seems to be an overall shortage of ice time in the City, especially on the west side of the city. Some of the minor sport groups have begun lobbying for an additional ice rink to be built, which the KCCS may want to investigate.

The Vancouver Park Board started a marketing campaign in the fall of 2005, which promoted the slogan *Go Play!* This campaign targeted ice rinks, swimming pools and fitness centres. Some examples of advertising included; ½ page colour advertisements in the Vancouver Courier, transit shelter ads, contests with fitness related prizes, increased web site advertising, templates and graphics for

community centres to utilize which are available to download from the Park Board web page. We noticed an increase in public skating and private skating rentals in the month of December, which is when the advertisements specifically targeted Ice Rinks.

I would like to thank the Kerrisdale Community Centre Society and staff from all areas of the complex for their patience, hard work and support.

Respectfully Submitted,

Darren Peterson
Recreation Programmer

January 26, 2006

Seniors Centre Programmer's Report
2004/ 2005

This year continued to be a busy one for the seniors centre. The following are the highlights of the programs, special events and activities we offered.

Bus trips: Offered in conjunction with Mandate Tours we travelled to Salt Spring Island, San Juan Islands, Brackendale, Stanley Park and Canada Place, and on a paddle wheeler cruise. We also went to Nanaimo and on a first nation's rail tour.

Van Trips: Our "Van Voyages" program uses our 15 passenger van and takes out our members to a variety of Lower Mainland destinations. We visited Park & Tilford Gardens, Deep Cove, New West Quay, Granville Island, Tuscan Farm Gardens, Christmas at Hycroft, Park Royal, Burnaby Museum, Cates Park, Maplewood Farm, London Heritage Farm, Horseshoe Bay, Deep Cove, Minter Gardens, Judy's Dried Flower Farm, Harrison Hot Springs, Charlie's Chocolate Factory and attended productions of the Singing Christmas Tree and 42nd Street and the Eternal Egypt exhibit in Victoria.

Lectures: A variety of free lectures were offered for seniors. These were Financial and Legal Aspects of Estate Planning, Psychology of Aging, Selling Your Home-Make it Fun and Simple, Memory Training, Relocate Yourself, Dental Implants and Discover Tuscany. Sessions were held for the Needs Assessment.

Programs: Besides all the regular programs we offer every season, the following is a list of some of our unique or different ones offered during this reporting year. Mind Matters, Cribbage, Intro to Lawn Bowling, Neighbourhood Tea and a Men's Friendship Circle. We also screened a CBC television film as part of their looking back to the 60's series. The Vancouver Youth Symphony Orchestra also put on a free community concert in celebration of their 75th anniversary. A number of special events also occurred and ranged from a Salute to Broadway luncheon to a spa night delight. Each month there is at least one special event.

Socials: Every Thursday we offer entertainment followed by refreshments. This was some of the year's line-up: Indian cooking demo; Stan Shear, Evan Kemp; Lorraine Smith; Brockhouse Big Band; Oakridge Dixielanders; JCC Showtime; Buttons, Bows & Brushes; Metro Seniors Swing band; Antique Watch and Clock Show and Greg Hampson. We also had a retirement tea for Shirley.

In December of 2006 the seniors centre celebrates 20 years and we look forward to the event being planned in that honour.

Thanks to all our volunteers who make the centre a success. The seniors council provides me with direction and feedback which I appreciate. Thank you to all the front line and kitchen staff for another great year.

I welcome any suggestions and ideas anyone may have and invite you to stop by for a visit. You are always welcome.

Susan Mele
Seniors' Programmer

January 30, 2006

Pool Programmer's Report 2004-2005

This year time seemed to fly by at the pool. We were busy with registrations and the implementation of the Canadian Red Cross's new learn to swim program called "Swim Kids".

Programs continue to be popular at the pool. In fact, lesson revenue increased by 8%, despite only a 1% raise in prices from the previous year. Efforts to program the pool as a multi-purpose space seem to be paying off. The biggest programming task this year was to implement the new Swim Kids program in September. The transition of re-training our staff, educating our patrons, and re-assessing children's levels all went relatively smoothly. Other programs such as Aquafit, Range of Motion, and Master's Swim continue to be popular.

Typical of aquatic staff, many of our senior auxiliary staff moved on to pursue other careers. Fortunately, our new instructors have quickly adapted and have helped to establish a strong team dynamic. Our biggest change this year was the return of Amanda Kirk from maternity leave in May. She returned to a job share with Denise Yeh. This has allowed us distribute the skills and leadership of three Swim Instructor Assistants over the busiest times at the pool.

During the three week shut down at the end of August, the pool tank was drained and painted. Waves were painted down the main hallway to brighten up the facility. The filters and pipes were also tended to during this time.

The Society's continued support for the pool has allowed us to purchase new banners for the deck and to replace our worn out waterbelts, dumbbells and personal floatation devices with new ones. Furthermore, it has allowed us to "treat" staff at in-services with pizza dinners. The special events continue to be popular. Attendance for these events supported by the Society are: Valentine's Tea (25) Spring Fling (135) Maple Grove Day (1000) Halloween (130) Reindeer Swim (105) and Pot Luck (65).

The Pool Committee included Onno Bakoven, Bill Harris and Emmanuel Nicholas. They all have been very supportive and resourceful. One task of this committee was to meet after the Needs Assessment was complete. Together we worked to address many of the comments and concerns highlighted from this report.

Maple Grove Pool had a reasonable year despite the poor weather. Minor changes and repairs were made to the facility; however, nothing of significance was done to improve the major structural issues. Proposals to include Maple Grove improvements in the 2006-2008 Capital Plan were rejected. Riza Hoskins was hired as the Head Cashier and James Henderson was the Head Guard.

Together they made sure everything ran smoothly. Fortunately the rain held off for July 17th and Maple Grove Day was a success.

We are excited to have the opportunity to continue to develop the pool programs for the New Year. We plan to increase the usage of the pool and minimize the quiet times. Plans for the Pool's 50th anniversary are also underway.

We would like to thank Stew Jordan and the other Kerrisdale Programmers for their continued support of our job share. Furthermore, the Society's commitment and dedication to the pool is appreciated and valued by staff and patrons.

Respectfully submitted by

Kelly Beaman and Jennifer Takai
Pool Programmers

February 1, 2006

Youth Report 2005

During the first phase of renovations, the games room was closed for six months and few youth were dropping in to the Centre. When the games room re-opened, an Association Youth Committee was formed and new ideas were initiated. Staff put on pool & table tennis tournaments, volunteer opportunities were created with the Friday Night Club program, the Teen Flow program began, and numbers steadily increased.

Youth take part in a wide variety of activities. Some of these include sports, (especially basketball), martial arts, (Tae Kwon Do is very popular), Hip Hop dance, private music lessons and the Exercise Room. Also, most adult programs are open to youth ages 16+ years.

Friday nights are very popular with the Youth. The 7-10pm basketball drop-in attracts 40-60 participants each week while other rooms are active with dance, music, games, and social interaction. The Games Room is also a beehive of activity.

The youth play a significant role in volunteering at the Centre. Most schools have a requirement for youth to complete 30 hours of volunteer work. At Kerrisdale, a number of volunteers have far surpassed this requirement and have completed up to 500 hours in a year. This summer, 5-6 volunteers completed 300 hours over July & August. Youth play a prominent role in assisting with the Friday Night Club, birthday parties, pre-teen dances, the Play Palace, and special events for Halloween and Christmas at the Centre, Pool, and Arena. We organized and lead one volunteer orientation each programming season.

We met with the youth on May 13 (as part of the needs assessment focus group) and again on Sept 30. The group indicated that their lives are already highly programmed with homework, music, after-school sports and other activities. They were not looking for more structure and like to drop by on Friday nights to 'hang out' and socialize with their friends. They were also interested in volunteer opportunities on Friday nights or assisting with special events.

The Games Room is the most popular 'hang out' place for the youth. This year, new couches and a bubble hockey game were purchased. Display boards will be added to promote upcoming events and volunteer opportunities.

Respectfully submitted,

Mike Kulik
February 2006

Bob Harris