



# ANNUAL REPORT

2007-2008

*Kerrisdale Centre, Kerrisdale Pool,  
Kerrisdale Arena*

*Operated by the Kerrisdale Community Centre Society  
and the Board of Parks & Recreation  
City of Vancouver, British Columbia*



**Kerrisdale Community Centre Society**

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## **KERRISDALE COMMUNITY CENTRE SOCIETY**

### **ANNUAL REPORT 2007 - 2008**

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**BOARD OF DIRECTORS  
2007-2008**

**EXECUTIVE**

|                 |                 |
|-----------------|-----------------|
| President       | Susan Duffy     |
| Past President  | Kathleen Bigsby |
| Vice-President  | Bill Harris     |
| Secretary       | Melina Hung     |
| Treasurer       | Benny Wong      |
| Member-at-Large | Gene Wrانkmore  |

**BOARD MEMBERS**

Onno Bakhoven  
Samuel Fung  
Christopher Heath  
Katy Hughes  
Arvind Khurana  
Carmen Lamoureux  
Colin Price  
Wayne Reid  
Monica Tang  
Elmer Wiens

|                                 |  |
|---------------------------------|--|
| Board Solicitor                 | Phil Riddell                             |
| Senior's Council Representative | Irene Ronnie                             |
| Board Secretary                 | Patricia McCuaig<br>Rhiannon Morgan 2009 |

**COMMITTEES  
2007-2008**

**STANDING COMMITTEES:** (\* denotes board member)

**BUILDING & MAINTENANCE COMMITTEE**

Chairperson: Wayne Reid\*  
Gene Wrangmore\*  
Colin Price\*  
Staff Liaison: Stew Jordan

**CONSTITUTION/POLICY DEVELOPMENT:** Executive

**FINANCE COMMITTEE:**

Chairperson: Benny Wong\*  
Onno Bakhuizen\*  
Arvind Khurana\*  
Colin Price\*  
Society Accountant: Norman Funk  
Staff Liaison: Lee Tarrant

**PERSONNEL COMMITTEE:** Executive

**POOL COMMITTEE:**

Chairperson: Bill Harris\*  
Katy Hughes\*  
Carmen Lamoureux\*  
Staff Liaison: Jennifer Takai, Kelly Beaman

**PRESIDENT'S COMMITTEE LIAISON:** Susan Duffy \*, Kathleen Bigsby\*,  
Bill Harris\*

**PROGRAM COMMITTEE:**

Chairperson: Gene Wrangmore\*  
Jacquie Collier  
Samuel Fung\*  
Jim Hall  
Christopher Heath\*  
Arvind Khurana\*  
Monica Tang\*  
Elmer Wiens\*  
Staff Liaison: Kristi Douglas

**RENTALS COMMITTEE:** Executive

**SENIORS' COUNCIL:**

Chairperson: Irene Ronnie\*

Meg Arteaga

Wendy Clark

Mary Anne Davies

Annette McDwyer

Board Representatives: Onno Bakhoven\*, Katy Hughes\*

Staff Liaison: Susan Mele

Bernie Percy

Vi Smyth

Steven Sothy

Bess Wayslow

**YOUTH COMMITTEE:** sub-committee of Program Committee

Staff Liaison:

**AD HOC COMMITTEES:**

**ARENA ADVISORY COMMITTEE:**

Chairperson: Susan Duffy\*

Kathleen Bigsby\*

Staff Liaison: Stew Jordan, Manabu Koshimura

**EMERGENCY SOCIAL SERVICES COMMITTEE LIAISON:**

Chairperson: Wayne Reid\*

Colin Price\*

David Dawson

Norma Chambers

Jenny Cartwright

Jackie Byrn

Jen Gerullis

Mark Norman

Staff Liaison: Susan Mele

Rebecca Meyer

Marsha Ablowitz

Heather Grannis

Janine Aussem

Nikki Mitchell

Jim Slade

**STRATEGIC PLANNING COMMITTEE:** to be announced

**JOA COMMITTEE:**

Chairperson: Kathleen Bigsby\*

Onno Bakhoven\*

Susan Duffy\*

Katy Hughes\*

Fazil Mihar

Phil Riddell

**OLYMPICS COMMITTEE:**

Chairperson: Melina Hung\*

Kristi Douglas

Christopher Heath\*

Katy Hughes\*

Manabu Koshimura

Elmer Wiens\*

**KERRISDALE COMMUNITY CENTRE STAFF  
2007-2008**

(as at April 2008)

|                            |   |
|----------------------------|---|
| Recreation Supervisor      | Stew Jordan   |
| Centre Programmer          | Kristi Douglas  |
| Centre Programmer          | Patti Turko/Jody Gunderson  |
| Seniors' Programmer        | Susan Mele  |
| Pool Programmer            | Jennifer Takai/Kelly Beaman   |
| Arena Programmer           | Manabu Koshimura  |
| Recreation Facility Clerk  | Lee Tarrant   |
| Program Assistant          | Erik Price  |
| Program Assistant          | Nancy Plechaty  |
| Accountant                 | Norman Funk   |
| Office Staff               | Diana Bracken, Emily Chang, Amy Cheung,<br>Kim Farrell, Dorothea Gruenberg,<br>Pamela Healey, Iris Heays, Christine Iannetta,<br>Margarita Loukidis, Nasreen Malik, Shelley<br>MacDonald, Jennifer McDonald, Simon Miller,<br>Terry Muir, Diane Paulin, Leigh Pedley,<br>Colleen Proudfoot, Jennifer Scarth, Colleen<br>Schaufele, Azarm Shahpoori-Broojerdi, Jenny<br>Sull, Karina Wai |
| Swim Instructor Attendants | Denise Yeh, Linda Pham  |
| Building Supervisor        | Stewart Campbell, Randy Chan, David Cheng,<br>Bahman Ebrahimi, Steve Gillis, Dan Healey,<br>Aman Jhuiti, Joe Mancin, Salman Malik, Paul<br>Talbot   |
| Building Service Worker    | Clayton Myketiak, Mark Serediak, Stanley Lim  |
| Maintenance Technician II  | Tony Wong   |

**MINUTES OF THE 64th ANNUAL GENERAL MEETING OF THE  
KERRISDALE COMMUNITY CENTRE SOCIETY**

**held at 7:30 p.m. on Wednesday February 20, 2008  
at 5851 West Boulevard, Vancouver, British Columbia.**

**CALL TO ORDER**

There being a quorum present, Susan Duffy, President called the meeting to order at 7:30 p.m. The Annual Report and Financial Statements were distributed to all in attendance.

Susan introduced Allan De Genova, Park Board Commissioner, and members of the KCCS Board. Susan also introduced the staff attending this meeting:

Stew Jordan  
Kelly Beaman  
Jody Gunderson  
Susan Mele  
Lee Tarrant  
Jennifer Takai  
Manabu Koshimura  
Patti Turko  
Norm Funk

Bill Harris, Vice-President, read the notice of the meeting.

**MINUTES**

MOVED by Wayne Reid, seconded by Irene Ronnie, that the minutes of the 63rd Annual General Meeting of 21st February, 2007 be approved. CARRIED.

**ANNUAL REPORT**

Susan Duffy read her President's Report in the 2006-2007 Annual Report.

**FINANCIAL REPORT**

Onno Bakhoven reported on the audited Financial Statement of August 31, 2007. The Auditors' Report states that these financial statements present fairly the financial position and the results of the Society's operations and cash flows for the year in accordance with Canadian generally accepted accounting principles.

The Balance Sheet shows Net Assets of \$1,291, 731. The Statement of Operations shows that the Net Income was \$166,165 (\$144,389 in 2006). Details of revenue can be found in the Schedules.

MOVED by Onno Bakhoven, seconded by Bill Harris, that the Financial Statements for the year ended August 31, 2007 be approved and accepted. CARRIED.

## **AUDITORS**

MOVED by Onno Bakhoven, seconded by Wayne Reid to appoint Johannesson McWilliams Chartered Accountants as auditors of the Society for the fiscal year ending 31<sup>st</sup> August 2008. CARRIED.

## **ELECTION OF DIRECTORS**

Katy Hughes, Chair, Nominating Committee, reported that there are 10 vacant director positions to be filled. A slate of 8 candidates was presented to the meeting. Katy Hughes requested nominations from the floor three times; one (1) was received.

**The following Board Members were elected by acclamation for 2008-2010**

Kathleen Bigsby  
Bill Harris  
Arvind Khurana  
Carmen Lamoureux  
Colin Price  
Jacqui Sankoff  
Elmer Wiens  
Wayne Reid  
Benny Wong

## **SWEARING IN OF THE NEW BOARD**

Allan De Genova swore in the newly elected Board members.

## **OTHER BUSINESS:**

The Youth Committee is now part of the Program Committee. Jim Hall will contact local high schools to encourage a representative to the Board.

KCCS members are encouraged to attend the upcoming public meetings on the Capital Plan for the Park Board.

## **ADJOURNMENT**

MOVED by Gene Wrankmore that the meeting adjourn.  
Meeting adjourned at 8:10 p.m.  
Recorded by Patricia McCuaig



## **PRESIDENT'S REPORT 2007 - 2008**

The end of 2007 going into 2008 was an extremely busy time at the centre with the staff working very hard to get back up to speed quickly following the city strike. They did a wonderful job of getting things going. While our numbers were down to begin with, we are happy to say that things have improved and our membership levels are now back to normal with overall sales numbers back to 2006 levels.

Seniors Centre activities are as popular as ever, often selling out quickly. An important social function is provided by our seniors' kitchen and in order to serve as many people as possible, we continue to subsidize its operations.

Our Play Palace's 6<sup>th</sup> year showed continued growth, with more than 50,000 visitors attending from May through the end of August 2008. The main business of the Play Palace is to offer an indoor playground for children under 12 years of age in the form of public drop-in sessions along with private rentals.

While word of mouth advertising continues to be our most inexpensive and best form of marketing, the KCC Seasonal Recreation Guide and website are used extensively. This year the staff established a distribution list of e-mail addresses from those patrons who had booked birthday parties in the previous year. Information was then distributed via e-mail regarding Play Palace programs and special events. Small hand-bills and birthday party information sheets were produced and available at the Arena, Community Centre and Maple Grove Pool. Another flyer was produced and sent to schools, daycares, childcare programs and other community centres in Vancouver, Burnaby and Richmond to promote group bookings.

The new logo produced in 2007 is vibrant, colourful and attractive to young children and families and will be used to continue to help develop the Play Palace brand. This year a professional photographer was hired and those photographs will be used in the development of marketing and communications material in future Play Palace seasons.

Eighty-one group bookings from schools and day camps were pre-booked and 108 private rentals/parties (costing \$275 - \$300 each) were arranged. As well, 278 parties during public sessions (costing anywhere from \$65 - \$100 including admission for 20 children) took place which meant that on a busy weekend it was possible to host up to 8 parties in a day.

Thankfully we had a full season this year as well with Maple Grove Pool, however, the weather did not cooperate this year which resulted in lower than normal attendance. This year we had more than 1250 people attend Maple Grove Day. It was a great weather day with plenty of popcorn and cotton candy

for the kids and adults alike. Our 15 volunteers worked hard with other activities including face painting, balloon animals and water games.

We continued our tradition of purchasing Ghost Train tickets again this fall to give away in draws for our members renewing (our) Annual Memberships and to our Board Members as a thank you for their volunteer time. We had a disappointing turnout as our night also fell on the day of a Canadian Federal Election.

The board decided as a result to purchase a one hour period during the running of the Bright Nights at Stanley Park in December instead. Again we held a number of draws for our patrons renewing their centre memberships. A more successful evening and a night enjoyed by one and all!

Discussions slowed down with respect to new Joint Operating Agreements with the Vancouver Board of Parks and Recreation. The Core Service Review Group completed their task and published a large paper. We at Kerrisdale feel that the recommended changes will not have a significant impact on our operations. We continue to wait for recommendations from the Human Resource committee.

During the year we began the process of looking at the new 2008 – 2010 Strategic Plan. As well, we continue to look at our Member Benefits Program and Corporate Sponsorships.

We also established a Facilities Planning Committee this year to begin the process of looking at our aging pool and rink. While very early in the process, we have begun discussing our wish list for what those facilities could/should look like.

Our newly established Olympic Committee started with a bang and continues with a great deal of excitement, enthusiasm, and hard work getting ready for the Vancouver 2010 Olympic & Paralympic Winter Games. We began with a *Count Down to the 2010 Winter Games* event at the centre. I do hope you were all able to come and meet the Vancouver 2010 Mascots on February 14!

I would like to say thank you to all the staff for making life at the centre so enjoyable for us all. It is that sense of community that is so important to me and my family and I feel it is well represented at the Kerrisdale Community Centre.

Respectfully submitted,  
Susan J. Duffy  
President

January 28, 2009

## **POOL COMMITTEE UPDATE REPORT**

### **January 2009**

The following report is an update for the Kerrisdale Community Centre Society on the events that have happened at the pool since our annual maintenance shutdown.

#### **Staffing**

We are pleased to announce that a regular part-time Swim Instructor Attendant has recently been hired. Shannon Campbell has worked at Kerrisdale for the past couple of years as an instructor/guard. She recently completed her aquatic certification so she is also teaching fitness at the pool as well. Her energetic personality and her knowledge of aquatics along with her position will be a very positive addition to our pool.

#### **Staff Training**

On Sunday January 4<sup>th</sup>, we had our annual winter staff training in-service. The pool offers staff training three times a year. During this training we cover many areas from lessons to first aid simulations, to the testing of some physical standards. Each City of Vancouver lifeguard is required to attend at least one in-service per year for each site they are employed. We at Kerrisdale encourage all the staff to attend all our in-services if they are able. At our last in-service we covered the following topics: customer service, power failure and fire alarms, first aid simulations, "good" or "not good" instructors (from a parents' perspective), and the new Red Cross preschool program.

#### **Programs**

On January 5<sup>th</sup>, 2009 our winter lesson session began. We also implemented a new Red Cross Preschool program for children aged 4 months to 5 years of age. This has replaced our old Waterbabies and Bubble programs. All our other programs are running smoothly.

#### **Maintenance**

During our annual maintenance closure new filter pods were put in and they are running very well. Our ceiling fan was replaced a few weeks later and it is up and working efficiently. Shortly after the fan was fixed, we had to have a new hot water tank installed for our showers. Thankfully, all our other pool systems are in good working condition. Tong Wong has worked tremendously hard keeping the pool operational and we are appreciative.

We look forward to 2009 and appreciate the Board's ongoing and continued support of the pool and its programs!

Respectfully submitted by,  
Kelly Beaman and Jennifer Takai

## **PROGRAM COMMITTEE ANNUAL REPORT 2008– 2009**

### **Committee Members:**

Gene Wrankmore (Chair), Jim Hall\*, Christopher Heath, Jacquie Collier\*,  
Samuel Fung, Elmer Wiens, Monica Tang, Arvind Khurana,  
Staff Liaison: Kristi Douglas

\* indicates Jim and Jackie are not Board members.

Recorders: Patricia McCuaig and Rhiannon Morgan

The Program Committee kicked-off the year with a meeting on April 9, 2008.

Kristi Douglas, our PC staff liaison, presented a hand-out titled "Program Committee Meeting Structure" and suggested that we focus on a different KCC program each month. The committee would choose which programs we needed to focus on each month and Kristi would arrange for the programmer, responsible for that area, to come and present an overview of each program and answer any questions.

This plan was adopted and specific topics scheduled for future monthly meetings. In addition to giving us all a better idea of what our programmers do and how the Community Center is run, it also gave some structure to each meeting.

Kristi also spoke to the hand-out "Center Programming Information" and explained how programs are developed and priced. The sheet also listed all of the programmers and their responsibilities as well as their contact numbers. Patti Turko told us about the Brochure update and gave the first hint that we may be moving away from the West Area Recreational Guide in the Kerrisdale Courier

New Terms of Reference had been developed for the PC last year and these were reviewed and some minor changes agreed. These were recommended to the Board and eventually implemented.

In July we learnt about the various exercise programs available and that the exercise room was going to be expanded. Manabu Koshimura provided the Program Committee Budget request from staff for 2008/2009 for presentation to the Board. The PC reviewed the draft which included estimates to cover the new brochure, the website and special events as well as capital purchases.

The committee had extensive discussion about evaluating programs and instructors. Procedures include comment cards on programs, facilities and instructors, and a suggestion box for new programs, all of which were reviewed by staff. PC felt the existing staff procedures were adequate.

The Committee also reviewed registration procedures related to lining-up for time-saver passes and internet registration and made a recommendation to the Board.

Other issues discussed during the year included development and updating of the KCC e-letter, on-going review of the KCC web page improvements, risk management issues for programs and whether the Needs Assessment document actually identifies the needs of our clients.

Jim Hall was established as our liaison with the ARKS Vision process which identified a community need to expand and upgrade community facilities and provide more programs. ARKS is also working with KCC to identify funding needs which could be provided by developers, in ARKS.

For more than a year now staff have spent many hours proposing, planning, designing and finally producing the new independent KCC recreation Guide. The new brochure looks great and after a successful launch in December, 2008, appears to have been well received. 22,000 copies were distributed and we had a very strong registration, time-saver passes sold out and the resulting registration revenue was a two day high.

At the January meeting Susan Mele provided some background on the Seniors Center and its operation. She also explained that our seniors are a very unique group with a very wide age differential, some of them over 90. Much discussion ensued about how we can also accommodate the large numbers of "young seniors" who are apparently "out there" and who may be looking to KCC for activities. The discussions are on-going.

The Committee thanks Patricia McCuaig for her many years of patiently taking our meeting minutes, while quietly keeping us all on topic. All the best in your new ventures Patricia.

Meanwhile, thank you to all members of the PC and liaison staff for their efforts over the past year and best wishes to all of you for next year.

Respectfully submitted  
Gene Wrankmore (and Jim Hall)  
January 29, 2009

## 2007-2008 SENIORS COUNCIL REPORT

### Seniors Council Members:

Irene Ronnie (chair)  
Bess Wayslow  
Wendy Clark  
Annette McDwyer  
Bernie Percy  
Katy Hughes (Board rep)

Vi Smyth  
Stephen Sothy  
Meg Arteaga  
Mary Ann Davies  
Onno Bakhoven (Board rep)

Following the job action, the seniors' centre resumed programming with no delay. Classes were well attended as were special events, bus trips and other activities. Two Christmas dinners were sold out and the entertainment provided by our seniors' choir and the Elgar Strings much appreciated. Monthly special dinners continued, usually with a special theme according to the date. On Canada Day we "raised the flag" outside the centre, with a large crowd witnessing the ceremony, which included a delegation from the Royal Canadian Legion. All events are advertised in advance in our monthly newsletter, *The Monarch*, and are often sold out well in advance. Line dancing, Scottish Country dancing, weekend movies, plus pool, bridge, other card games and Mah Jong are all popular and keep our premises busy during the week, together with choir and bell ringing practices, and bridge games in the evenings. We also have regular lectures on different subjects, all of which are well attended. Busy Bees have a boutique every Thursday and books are usually on sale at that same time and both ventures add to our funds. There are several displays of art done by our students presented during the year. On our Wednesday health day we have blood pressure service available as well as neck and shoulder massage and foot care.

Our kitchen is busy every day except Sunday, we all appreciate the fine meals provided by Betty and her staff. Seniors are fortunate in having Susan Mele as programmer as she and her office staff are most efficient in running all parts of our operation. They and maintenance staff are responsible for our enjoyment of our centre and have our grateful thanks.

Respectfully submitted by  
Irene Ronnie  
Chair, Seniors Council

January 26, 2009

## ESS COMMITTEE – ANNUAL REPORT 07- 08

### Active members:

|                |                            |
|----------------|----------------------------|
| Wayne Reid     | Jim Slade                  |
| David Dawson   | Jackie Byrn                |
| Rebecca Meyer  | Colin Price                |
| Nikki Mitchell | Susan Mele (staff liaison) |

The ESS committee continued to meet during this period. The group discussed new member recruitment, updated some individual training and arranged with the city to offer *Intro to ESS* workshops as well as *Be Prepared Not Scared* personal preparedness planning sessions that were targeted to adults and seniors living alone.

The committee got to meet and work with Jackie Kloosterboer, who is the city Emergency Planning Coordinator. We are happy to have this city representative on board. A practise exercise was also conducted where teams were called and asked to report to a Red Cross number and answer questions on their availability and response time for the emergency. There was mixed reviews on the exercise.

Vector, the organization that oversees ham radio operations, completed an inventory of communication systems at the various community centres. They commended our group for having a good system further ahead than most others. Vector's goal is to have standardized equipment at all the centres so that all volunteers setting up communication centres can do so regardless of the location of the reception centre.

The group currently meets for an hour 6-8 times per year and always welcomes new volunteer members.

Submitted by  
Susan Mele

January 2009

## **KCCS OLYMPIC AND PARALYMPIC COMMITTEE REPORT**

**2008-2009**

The Kerrisdale Community Centre Society's Olympic and Paralympic Committee was set up by the Board in June 2008. This ad hoc committee was formed to celebrate Vancouver's hosting of the 2010 Winter Olympic Games with the Kerrisdale community. The Committee's focus is to initiate, plan, execute and evaluate projects leading to the 2010 Olympic Games which will be held from February 12 - 28, 2010 and the Paralympic Games which will take place between March 12 and 21, 2010.

The Committee's mandate is as follows:

To reach out and engage the community of Kerrisdale in the celebration of Vancouver's hosting of the 2010 Olympic and Paralympic Winter Games.

To promote an active Kerrisdale community and encourage the pursuit of physical activities and healthy living.

Committee members are:

Chairperson: Melina Hung

Members: Kristi Douglas, Chris Heath, Katy Hughes, Manabu Koshimura, Elmer Wiens

The Committee met five times between June 2008 and January 2009 to brainstorm and refine ideas. Reports are made periodically to the Board with recommendations to seek counsel, endorsement and budget approval of proposed projects.

The following is a calendar of projects being developed and in different stages of completion by the Committee:



1. The **2010 Winter Countdown** event, held on February 14, 2009, featured the Olympic mascots with RBC Olympian Sylvia Kerfoot in attendance. The free event included a curling demonstration, cake-cutting and a host of other family-centered fun activities. Details outlined are included in the attached flyer.\*\*\* To generate awareness of the *2010 Winter Countdown* prior to the event, patrons at the Kerrisdale Community Centre were offered an Active Passport in January and each visit to the Exercise Room was rewarded with a stamp on the Passport. Upon completion of 10 stamps, the Passport could be entered for a lucky draw of valuable prizes held on February 14 at the *2010 Winter Countdown* event. Children were also invited to take part in a colouring contest with fun prizes awarded.

2. May and June 2009: An outreach program called ***Postcards for the 2010 Winter Games*** project is planned targeting schools, seniors' homes, those with disabilities and different ethnic groups and inviting them to create postcards to express the cultural diversity, celebration of sport, and community spirit of the 2010 Games. The aim is to create a minimum of 2010 postcards to celebrate the Games. The postcards will be collected and displayed for public enjoyment, and thereafter, scanned for internet viewing. The Committee has successfully applied for and obtained a grant of \$10,000 from the Vancouver City Office's *Host A City Happening* Fund towards the project.

3. **Fall 2009:** Another celebration along the Olympic and Paralympic theme is being planned for the fall season in conjunction with other neighbouring community centres to create a bigger impact while saving organizational resources. The exact format of the event is still being developed and once agreement with the other community centres is reached, the Committee will seek Board approval for this endeavour. Once approved, the Committee plans to make another application for *Host A City Happening* funding to offset the costs of hiring a coordinator to implement the project.

4. **Winter 2010:** The Committee plans to dress-up the Kerrisdale Community Centre, creating a "living room" atmosphere and inviting members of the public to drop-in for a cup of tea or coffee and cheer on the international athletes while enjoying the telecast of the games via a big-screen TV.

their dedication and hard work during the past months. My special thanks go to Kristi Douglas and Manabu Koshimura for their enthusiasm, generous support and tremendous commitment in helping to bring the above ideas to fruition.

Respectfully Submitted,

Melina Hung, Chairperson

February 3, 2009

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 **Kerrisdale Community Centre's**

## **Countdown to the 2010 Winter Games**

Join us as we mark one year until the  
Vancouver 2010 Olympic & Paralympic Games begin!

**Saturday, February 14, 2009**

**1:00pm – 3:00 pm**

**Meet the Vancouver 2010 Mascots!**

**FREE** admission to the Mini Play Palace!  
**FREE** Live music! Sports Demos!  
Make your own medal and stand on our podium!

**FREE** cake for all!  
Great door prizes!

**ALSO**

**FREE** Core Training (9:15am) & Gentle Fit (10:30am) classes!  
**FREE** Skating Cyclone Taylor Arena 6:45pm – 8:15pm

**MEET  
OLYMPIAN  
SYLVIA  
KERFOOT**

## RECREATION SUPERVISOR'S REPORT 2008

It is again my pleasure to report on the activities surrounding the Community Centre during the past year. Kerrisdale continues to lead the Park Board in regards to membership and participation. Our successes are realized in no small part due to the respective talents of our staff, instructors and citizen volunteers. The visions that we construct for programs need logistical, material, fiscal and human resource management. Typically this planning is carried out at board and committee meetings. Therefore it is important that the staff and citizens have an effective working relationship and I am proud to say that Kerrisdale could serve as a model. It has been my experience to note that whenever the staff put forth a proposal for consideration the corresponding committee is always responsive in a most supportive manner. I can assure you that as the Recreation Supervisor it simplifies my job immensely when such co-operation is so forthcoming.

The past year has witnessed our centre returning to a sense of normality in that we are now at least a year removed from the labour disruption and are able to better gauge the effects on patronage. We are happy to report that we are again operating at levels equal to or surpassing those preceding the strike. Our new stretch room has been a success, as have many new programs and special events. We continue to monitor programs and offer new options whenever possible.

The coming year will bring forward new challenges. Events leading up to the Olympics will hopefully see us capture the "spirit" and allow us to offer a number of community events. We will look into more flexible registrations options while striving to ensure members can participate in programs of their choosing. Most importantly, we will continue to grow and respond to new ideas and initiatives.

In closing I would like to commend and thank both the Board and the Staff for their unqualified support. I would particularly like to convey my deepest gratitude to your President, Susan Duffy for her leadership abilities. She consults on every decision and as a result we have continued to cultivate the existing excellent relationship between the members and the staff. It is truly a pleasure working in an environment such as ours and I look forward with great anticipation to another productive year.

Respectfully submitted,

Stew Jordan  
Recreation Supervisor  
January 2009

## CENTRE PROGRAMMERS' REPORT 2007-2008

This has been a very busy and eventful year in the community centre. We offered an increasing number of programs and worked to win the public back after a long civic strike (CUPE local 15) that lasted 12 weeks. The strike started in July 2007 and lasted until October 2007. Upon returning to work our immediate goal was to process summer refunds as quickly as possible and to accommodate requests for fall recreation programs. We offered a reduced fall schedule of drop-in classes rather than registered programs. Many instructors decided not to teach in the fall and waited until the winter session (January 2008) to resume their classes. The fall brochure was not printed in the Courier newspaper (due to the strike) so we produced our own in-house brochure. In order to encourage patrons to return to our exercise room we offered free drop-ins and pass extensions. Despite the strike, the staff adjusted quickly to accommodate public requests and we continued to offer many programs that were successful and in high-demand.

In December 2007, Kristi Douglas officially began her full-time Centre Programmer II position (after working as Acting Programmer II for one year). Kristi is responsible for preschool, children and youth programs. Jody Gunderson and Patti Turko continued to job share the Programmer II position responsible for adult programming. Erik Price continued to work as a Program Assistant III. Nancy Plechaty was hired as a Program Assistant III in January 2008 to help with the increasing demands of centre programs.

In the winter of 2008, we expanded our course offerings and added a variety of new programs for all age groups including:

Preschool/Children/Youth: Language Arts & Writing, Private Art Classes, Ultimate Frisbee, Youth Art Classes, Interactive Story-telling, French, Irish Dance, Basketball for Girls Summer Camp

Adults: Burlesque, Latin Fusion, Broadway Jazz Dance, Watercolour Painting, French, increased ESL classes, Power Yoga, Mandarin, Iaido, Indoor/Outdoor Boot Camp, Callanetics

In the spring of 2008, we opened a new piano room (formerly a storage room) to accommodate our growing need for private piano instruction. This renovation helped increase our private music lesson offerings and allowed us to free up our larger rooms for group programming.

In the summer of 2008, we received the Canada Summer Jobs Grant and were pleased to receive funding for our nine daycamp staff. Kathryn Moore was hired as Summer Safaris Daycamp Manager. We also hired five Senior Leaders and four Junior Leaders. Our registration numbers for the Summer Safaris Daycamp were lower than previous years. The lower numbers were likely due to the strike

and to competition from summer school which was offered free to children by the Vancouver School Board. After the free summer school ended, we saw an increase in our registration numbers. Despite lower registration, the Summer Safaris Daycamp was able to put our \$10,000 surplus back into program supplies for the centre.

Over the year we have added the following equipment to our increasingly popular exercise room: summit trainer, treadmill, half squat rack including an adjustable bench and a duplex pulley system. Exercise room admission rates have remained the same and we continue to offer the lowest rate in the city. Our personal training team has also continued to grow offering quality fitness training for a reasonable price.

We would like to take this opportunity to thank the Board of Directors and the members of the Program Committee for their ongoing support throughout this busy year. We would also like to thank the staff, volunteers and hundreds of dedicated instructors, who continue to make Kerrisdale one of the most exceptional community centres in Vancouver.

Respectfully submitted,

Kristi Douglas, Jody Gunderson & Patti Turko  
Recreation Programmers

January 2009

## **ARENA PROGRAMMER'S REPORT 2008**

### **ICE RINK OPERATIONS**

Public skating, skating lessons and ice rentals at Kerrisdale Arena continue to be very busy. Skating lessons are in huge demand and continue to carry large wait lists. Our Private Skating Lessons program was expanded this year and also continues to fill to capacity every season. For the Fall 2007 and Winter 2008 ice season, we had a total of 867 enrollments in skating lessons. We have developed a great partnership with the Kerrisdale Business Association whom now sponsors our Halloween, Christmas & Spring skate special events. Through this partnership, we are able to provide free admission and free skate rentals to the community.

### **DRY FLOOR OPERATIONS**

As the Play Palace program continues to grow and evolve, we are adapting by creating strategies to improve safety and customer service. Our total estimated attendance for the 2008 season is 50,700 participants. The birthday party program continues to be an integral component of the operation and in total we hosted 108 private rental parties and 278 parties during our public operation.

During the month of April, we have dry floor space allocated for working with private groups to put on private events including the Melted Youth Dance & Antiques Fair which are now well established annual events. In 2008, we created new rental relationships including the Terminal City Rollergirls Roller Derby and the Kerrisdale Home & Garden Show. Together these rental events attract over approximately 4500 visitors to the arena.

### **COMMUNITY PARTNERS PROGRAM**

The Community Partners program was suspended as of September 1, 2007. A review of the program has been initiated and consultation with staff and board will continue to assist in the redevelopment of the program.

I would like to thank all of the rink staff, engineer staff and Tony Wong, our head engineer, for all the hard work and dedication put forth to making the operations of the Kerrisdale Arena a great success. We would also like to thank the Kerrisdale Community Centre Society and staff from all areas of the complex for their support throughout the year.

Respectfully Submitted,

Manabu Koshimura  
Recreation Programmer

January 31, 2009

## SENIORS CENTRE PROGRAMMER'S REPORT 2007/ 2008

After the labour dispute things eventually got back to normal.

The following are highlights of the programs, special events and activities we offered at the Kerrisdale Seniors Centre during this reporting period.

**Out trips:** The centre offers 3-4 out-trips a month. New places visited include the Mission Museum and New Westminster Abbey, Bradner Flower Show, Buddhist temple, Art's Nursery, Milner Gardens/Qualicum Beach, Olympic venues at Whistler, *Behind the Scenes* at CTV, Ladner Village Market and Conservation centre. Also enjoyed were the Indian Arm Lunch Cruise, Fraser River Cruise and Vancouver Harbour Cruise. A group also attended the local high school production of *Grease* and a VSO brunch and show. We also filled tours to visit local senior residences called the O'Keefe and Cavell Gardens.

**Lectures:** A variety of free lectures are offered throughout the year ranging from financial planning to maintaining a healthy lifestyle. Some of the new ones offered were: Experience Fiji, Hearing Loss, Memorial Society and Healthy Brain. We hosted a pharmacist day where students from UBC set up booths in the lobby and provided a variety of health information. We also partnered with the local community police office and put on some senior's fraud and safety talks. With Table Tennis BC we held a demo and interactive session on table tennis.

**Programs:** We offer a wide range of programs every season. Some of the new added were Texas Holdem Poker, St. George's Lunch, healthy lungs/healthy lives, a digital photography course, and an advanced level of Changing Aging and Mandarin for beginners. We also offered another successful dinner theatre evening, with the entertainment being provided by The Vaudevillians, featuring a cast of 20 performers all over the age of 55. We also started a reading program where a student in grade 3 reads classic stories to seniors. Our Thursday social program continues to be popular and to our wide range of entertainers we added two more: Doe's Jazz Duo and the Hi-Hats Trio.

**Other events:** At Christmas we were fortunate to have a children's highland and dance performance along with the other concerts during this busy time. Canada Day was a great event and enjoyed by all. We celebrated the summer Kerrisdale Days event by hosting our own Kerrisdale Day Sale which featured a bake sale, white elephant sale, handi-craft sale and barbeque.

The seniors centre wouldn't be as successful as it is if not for all the volunteers who spend so much time and energy here. From the members of the seniors council to those who raise funds for our centre their work is appreciated.

Thank you to all the front line and kitchen staff for another great year.

I welcome any suggestions and ideas anyone may have and invite you to stop by for a visit. You are always welcome.

Susan Mele  
Seniors' Programmer  
January 2009