

ANNUAL REPORT

2010-2011

*Kerrisdale Centre, Kerrisdale Pool,
Kerrisdale Arena*

*Operated by the Kerrisdale Community Centre Society
and the Board of Parks & Recreation
City of Vancouver, British Columbia*



KERRISDALE COMMUNITY CENTRE SOCIETY (KCCS)

ANNUAL REPORT 2010 - 2011

TABLE OF CONTENTS

Board of Directors (page 3)

Committees (page 4)

Community Centre Staff (page 7)

Minutes of the 67th Annual General Meeting (page 8)

President's Report (page 11)

Committee Reports

Program Committee (page 13)

Seniors Council (page 14)

Building and Maintenance (page 16)

Emergency Social Services Committee Update (page 17)

Community Engagement Committee (page 18)

Facilities Planning Committee (page 19)

Community Garden Committee (page 21)

Recreation Supervisor's Report (page 22)

Programmers Reports

Centre (page 24)

Kerrisdale Arena (page 26)

Pool Committee (page 27)

Seniors Centre (page 29)

**BOARD OF DIRECTORS
2010-2011**

EXECUTIVE

President	Oscar Bisnar
Past President	Susan Duffy
Vice-Presidents	Emily Williams
	Kathleen Bigsby
Secretary	Barb Mikulec
Treasurer	Aaron Law

BOARD MEMBERS

Colin Booth	
Bill Harris	
Keiko Honda	
Katy Hughes	
Melina Hung	
Frederick Jung	
Robert Lockhart	
Peter Lok	
Colin Price	
Eric Tang	
Monica Tang	
Wayne Reid	
Alistair Taylor	
Board Solicitor	Phil Riddell
Board Consultant	Fazil Milhar
Senior's Council Representative	Irene Ronnie
Society Accountant	Norm Funk
Board Secretary	Rhiannon Hillis

**COMMITTEES
2010-2011**

STANDING COMMITTEES: (* denotes Board member)

ARENA AND POOL COMMITTEE:

Chairperson: Katy Hughes*
Colin Booth*
Bill Harris*
Barb Mikulec*
Alistair Taylor*
Staff Liaison: Pam Andrews, Paul Biln, Jennifer Takai

BUILDING & MAINTENANCE COMMITTEE

Chairperson: Wayne Reid*
Colin Booth*
Colin Price*
Staff Liaison: TBA

COMMUNITY ENGAGEMENT COMMITTEE

Chairperson: Keiko Honda*
Melina Hung*
Barb Mikulec*
Emily Williams*
Ning Wu
Staff Liaison: TBA

FINANCE COMMITTEE:

Chairperson: Aaron Law*
Frederick Jung*
Peter Lok*
Colin Price*
Eric Tang*
Milton Tang
Society Accountant: Norman Funk
Staff Liaison: Lee Tarrant

PERSONNEL COMMITTEE: Executive

PARK BOARD LIAISON COMMITTEE:

Chairperson: Alistair Taylor*
Emily Williams*
Wayne Reid* (as needed)

PROGRAM COMMITTEE:

Chairperson: Barb Mikulec*
Robert Lockhart*
Jim Hall
Keiko Honda*
Katy Hughes*
Eric Tang*

Staff Liaison: Kristi Douglas, Erik Price, Jessica Yee

RENTALS COMMITTEE: Wayne Reid*
Colin Booth*

SENIORS' COUNCIL:

Chairperson: Irene Ronnie*
Wendy Clark
Mary Ann Davies
George Eaton
Richard Pugh
Vi Smyth
Steven Sothy
Bess Wayslow
Annette Whitehead
Board Representatives: Bill Harris*, Katy Hughes*
Staff Liaison: Susan Mele

YOUTH COMMITTEE: sub-committee of Program Committee
Staff Liaisons: Kelly Beaman and Jennifer Takai

AD HOC COMMITTEES:

COMMUNITY GARDEN COMMITTEE

Chairperson: Monica Tang*
Paul Kendal
Arvind Khurana
Kaedra Kirilenko
Edith MacIver
Katy Simpson
Kate Wilczak
Staff Liaison: not at this time

EMERGENCY SOCIAL SERVICES COMMITTEE LIAISON:

Chairperson: Wayne Reid*
Colin Price*
David Dawson
Jackie Byrn
Jim Slade
Staff Liaison: Susan Mele, Erik Price

FACILITIES PLANNING COMMITTEE:

Chairperson: Chris Heath
Kathleen Bigsby*
Colin Booth* (until August 2011)
Jim Hall
Melina Hung*
Fred Jung*

Robert Lockhart*
Gene Wrangmore (until September 2011)
Ning Wu
Staff Liaison: Hanna Maron

JOA COMMITTEE:

Chairperson: Kathleen Bigsby*
Oscar Bisnar*
Susan Duffy*

STRATEGIC PLANNING COMMITTEE:

Chairperson: Monica Tang*
Oscar Bisnar*
Peter Lok*
Eric Tang*
Milton Tang
Alistair Taylor*
Staff Liaisons: Kristi Douglas

**KERRISDALE COMMUNITY CENTRE STAFF
2010-2011**

(as at April 2011 unless otherwise noted)

Recreation Supervisor	Hanna Maron
Centre Programmer	Kristi Douglas
Centre Programmer	Patti Turko (until June 2011), Erik Price
Seniors' Programmer	Susan Mele
Pool Programmer	Jennifer Takai/Kelly Beaman
Arena Programmer	Paul Biln
Clerk III	Lee Tarrant
PA3	Erik Price, Jessica Yee
Office Staff	Katie Bolt, Diana Bracken, Emily Chang, Amy Cheung, Kim Farrell, Dorothea Gruenberg, Pamela Healey, Iris Heays, Christine Iannetta, Natalie Leather, Nasreen Malik, Shelley MacDonald, Jennifer McDonald, Terry Muir, Diane Paulin, Colleen Proudfoot, Jennifer Scarth, Colleen Schaufele, Azarm Shahpoori-Broojerdi, Jenny Sull, Karina Wai, Alice Young
Swim Instructor Attendants	Denise Yeh
Building Supervisor	Dustin Balcaen, Stewart Campbell, Arthur Quan, Randy Chan, David Cheng, Bahman Ebrahimi, Dan Healey, Aman Jhutti, Joe Mancin, Ryan Purewall, Paul Talbot, Tony Yu
Building Service Worker	Brian Glasgow, Jaspal Gill, Helen King, Clayton Myketiak, Mark Serediak
Maintenance Technician II	Tony Wong

MINUTES OF THE 67th ANNUAL GENERAL MEETING OF THE KERRISDALE COMMUNITY CENTRE SOCIETY

**Held at 7:30 p.m. on Wednesday February 16, 2011
5851 West Boulevard, Vancouver, British Columbia**

CALL TO ORDER

There being a quorum present, Susan Duffy, President, called the meeting to order at 7:30 p.m. The Annual Report and Financial Statements were distributed to all in attendance.

Susan introduced and welcomed Commissioner Aaron Jasper, Chair of Vancouver Park Board and Diane Murphy, Acting Director of the Queen Elizabeth District and representative of Vancouver Park Board. Susan also introduced the members of the Board and listed the staff attending the meeting:

Hanna Maron
Kelly Beaman
Paul Biln
Kristi Douglas
Norm Funk (Society staff member)
Susan Mele
Jennifer Takai
Lee Tarrant
Erik Price
Tony Wong

Regrets were received from Board members Oscar Bisnar and Alistair Taylor.

Melina Hung, Secretary, read the notice of the meeting.

APPROVAL OF AGENDA

The agenda was accepted as presented.

MINUTES

MOVED by Bill Harris, and seconded by Wayne Reid, that the minutes of the 66th Annual General Meeting of February 10, 2010 be approved as presented.
CARRIED.

ANNUAL REPORT

Susan Duffy read her President's report in the 2009-2010 Annual Report.

FINANCIAL REPORT

Aaron Law reported on the audited Financial Statements of August 31, 2010. The Auditors' Report states that these financial statements present fairly the financial position

and the results of the Society's operations and cash flow for the year in accordance with Canadian generally accepted accounting principles.

The Balance Sheet shows net assets of \$1.609 million up from \$1.53 million the previous year. The Statement of Operations shows that the Net Income was \$78,325.00 down from \$189,874.00 in 2008.

Details of revenue can be found in the Schedules.

MOVED by Aaron Law, seconded by Barb Mikulec, that the audited Financial Statements for the year ended August 31, 2010 be approved and accepted.
CARRIED.

AUDITORS

MOVED by Aaron Law, seconded by Bill Harris, to appoint Johannesson & Company Chartered Accountants as the Kerrisdale Community Centre Society's auditors for the fiscal year ending 31st August 2011 and that the directors be authorized to approve the auditor's remuneration. CARRIED.

PROPOSED BY-LAW AMENDMENT

Melina Hung read aloud the following proposed amendment to By-Law #21(iii):

The present wording:

Not more than five (5) Directors who may be appointed each year, at any time, by the elected Directors for a period of one year or any portion thereof remaining up to the expiry of the current fiscal year.

To be amended to read:

Not more than five (5) Directors may be appointed each year, at any time, by the elected directors for a period of one year or any portion thereof remaining up to the ***date of the Society's next Annual General Meeting.***

MOVED by Melina Hung, and seconded by Monica Tang, to approve the proposed amendment to By-Law #21(iii) as presented.

ELECTION OF DIRECTORS

Keiko Honda called for nominations from the floor. One was received. Colin Booth nominated Robert Lockhart from the floor. After calling for nominations three times in total, Keiko declared the nominations closed.

The ballot of 12 candidates for 9 positions was amended to a ballot of 13 candidates for 9 positions (* indicates incumbent):

Oscar Bisnar*
Colin Booth*
Tiziana di Cristina
Angel Drummond

Katy Hughes*
Melina Hung*
Robert Lockhart
Peter Lok
Barb Mikulec*
Erik Tang
Milton Tang
Emily Williams*
Ning Wu

Each board candidate briefly spoke to his or her background and experience.
Following the candidate presentation, attendees filled in their ballots.
The meeting broke at 8:07 pm for a brief break to allow Keiko Honda, Kelly Beaman and Susan Mele to count the votes.

At 8:21 pm the meeting resumed.

MOVED by Wayne Reid, and seconded by Fred Jung, that the ballots be destroyed.
CARRIED

The ballots were destroyed.

The result of the vote count was as follows:

Oscar Bisnar
Colin Booth
Katy Hughes
Melina Hung
Peter Lok
Barb Mikulec
Eric Tang
Emily Williams
Robert Lockhart

SWEARING IN OF THE NEW BOARD

Commissioner Aaron Jasper greeted the newly elected Directors. He then swore in the newly elected Board members.

Susan asked the new Directors to remain behind following the meeting for a brief outline.

OTHER BUSINESS: There was no other formal business brought to the meeting.
Commissioner Jasper thanked Susan on behalf of Vancouver Park Board for her years of service as Society President.

ADJOURNMENT

MOVED by Kathleen that the meeting adjourn.

Meeting adjourned at 8:28 p.m.

Recorded by Rhiannon Hillis

President's Year-End Report: February 2011 - January 2012

I am grateful to all who made Kerrisdale Community Centre one of the busiest and most profitable centres in Vancouver. Thanks to the dedicated, efficient staff and instructors; to the generous volunteers for giving their time and expertise to Kerrisdale; and to the members of the Board of Directors who, in partnership with the staff, have developed and maintained popular programs and activities for the community.

We were sorry to have Kelly Beaman leave, yet we welcomed Jessica Yee and Pam Andrews on staff.

This was a very busy year, and our activities were well attended as usual. We have about 14000 members, having over 89000 visits to the Centre, and around 5000 programs. In addition, the following topics highlight some of our newer developments and initiatives:

- Website: We are transitioning to a new and improved look to our website.
- Kerrisdale Collective Memory Project: Members of all ages shared delightful stories and memories about our community. This video project can be viewed in our lobby and online.
- Lobby Mural: We have secured money from the Community Matching Grant for a mural in the lobby entrance. The mural should be installed in 2012.
- Arena Reader Board: Our sign board outside the arena has been refurbished.
- Scrabble Table: An outdoor scrabble and games/picnic table has been installed on the southwest corner of the Centre in memory of Wendy Ladner-Beaudry.
- 2010 Winter Olympics Legacy: An inukshuk has been placed outside our east entrance as a legacy from the 2010 Winter Olympics.
- Community Garden: Our garden initiative has been very successful, with many on the waiting list to work the soil. The garden plot, which is located along the railway tracks, produced its first yield of crops last autumn.
- Park Board All Candidates meeting: A forum was held in November to introduce candidates for the civic election.
- Social Media: The Centre is available to the public on the Twitter and Facebook networks.
- Community Engagement Committee: This committee has set up communication links to connect with Kerrisdale stakeholders and personalities. Their Kerrisdale Playbook and the Creative Artist Series are two great venues to learn about our community.
- Facilities Planning Committee: Plans to replace our aging facilities have been disrupted because the Park Board's Capital Budget Plan does not include Kerrisdale within the next decade. A Mustel survey showed strong community support to rebuild our community centre and arena. Thanks to Chris Heath for so ably leading this committee.
- Board Strategic Plan: Our Board's strategic plan has been renewed. The focus over the next few years will be to build and maintain a wider range of expertise among the members of the Board of Directors. In addition, we plan to develop skills and support to enhance leadership succession in the various committees. The Board structure was modified to provide members more opportunities to chair committees.
- Joint Operating Agreement: There have been discussions yet little progress with Park Board regarding the terms of a proposed new operating agreement.
- Letter of Understanding: We have had a difficult year dealing with Park Board

regarding the interpretation and application of the Letter of Understanding that guides our working relationship. The main disagreements have been in the deployment of the Centre's auxiliary employees, and Park Board demands to help decrease their operating deficit with our Society funds.

I look forward to another busy year of growth and success at the Centre.

Respectfully submitted,

Oscar Bisnar
President

Program Committee Report - Year End 2011

Committee Members: Barb Mikulec (Chair), Jim Hall, Rhiannon Hillis (Recorder), Keiko Honda, Katy Hughes, Robert Lockhart, Eric Tang
Staff: Kristi Douglas, Jessica Yee, Erik Price

The **Program Committee** meets monthly on the first Wednesday, unless otherwise noted. The board members and staff work collaboratively to guide programs and events. The staff members are invaluable in ensuring the programs, and their instructors, are meeting the requirements of the membership.

Our Structure adopted for 2011-2012 includes 'monthly focus' discussions on specific topics including: Program Brochure, Promotions and Marketing-social media, Special Events, Budget, Arena Skating and Play Palace, Adult Programs, Youth Programs, Children and Preschool, Exercise Room and Aerobics, Martial Arts, and Registration procedure. Our programmers arrange for an overview of each program topic and answer any questions. We also monitor programs of highest and lowest registration, patron surveys at Maple Grove Pool and at Kerrisdale Community Centre, and review comment cards on programs, facilities, and instructors.

Accomplishments and initiatives during 2011 include:

- The Terminal City Rollergirls events on April 9 and September 10
- Inukshuk unveiling and reception
- *Cultural Salon* with creative artists for intergenerational events
- *End of School Celebration* for youth
- Artist in Residence Digital storyteller presentation of the Collective Memory Project
- Healthy Foods discussion and policy for concession machine
- Community Partners - involvement with non-profit organizations
- Upgrades were made to the Fitness Centre and Play Palace
- *Get Active Passport* to encourage healthy living
- Webpage improvements for up to date information and design
- Updated the Program Committee *Terms of Reference*

Sincere thanks and appreciation is extended to each committee member.

Respectfully submitted,

Barb Mikulec

Kerrisdale Seniors Council Report: 2010-2011

Seniors Council Members:

Irene Ronnie (Chair)

Mary Ann Davies

Vi Smyth

Annette Whitehead

Katy Hughes (brd rep)

Bess Wayslow

Stephen Sothy

Richard Pugh

Bill Harris (brd rep)

Wendy Clark

George Eaton

Susan Mele (staff)

Following celebrations of Halloween and Thanksgiving, members at the Seniors Centre began preparations for the coming holiday season. Early in December, the Christmas tree was erected, trimmed with lights and ornaments, with decorations being continued throughout the lounge and multi-purpose room. It all looked splendid with Mom and Pop Christmas standing proudly in the corner of the dining area.

Our Santa's Brunch gave members an opportunity to be photographed with Santa. Our annual Christmas dinners were sold out in advance, and we served 100 guests at each sitting, each person enjoying a splendid Christmas meal served at the tables, and entertainment including the senior's choir on Thursday and the Elgar Strings on Friday, both excellent performers.

Then came a week of entertainment, by the Hand Bells, the Scottish Dance Team, and teams of dancers from Oriental classes; playing often to standing room only, each concert was enjoyed by members and guests. These exhibitions reflect the variety of instruction available to members, and the work by students who perform so well. Line dancing, Scottish Country Dancing, and ballroom dancing are all very popular with our members.

The whole year has been very successful with classes full and attendance good. General use of our facilities is well maintained with enjoyment of bridge, whist, crib, chess, carpet bowling, and Mah Jong - which is very popular. The games room is always busy with pool and bridge. Recently, several members have expressed pleasure with the updating of facilities in the rest areas.

Our painting classes are well attended, and the participants' excellent work has been shown in several displays. Some of the students produce work of professional quality and show great talent.

The Busy Bees produce knitwear, which goes on sale in their boutique, together with items donated by members; the proceeds from the monthly sale of the Monarch, and cards from Fun Craft, go towards seniors' funds. The Walkers Group double as waiters at our dinners and do a fine job. The Mind Matters club debate matters of interest and on weekends bring movies chosen by a volunteer expert and enjoyed by all who attend. Our acting group, *Characters* is active preparing and presenting plays, so there is always lots of activity in the seniors centre.

The coffee bar is manned by volunteers and is part of the kitchen operation. We are fortunate indeed in having an excellent crew looking after us, led by cook Betty. Meals are reasonable in cost, and the food is of the best quality and of great variety. Many

members eat their main meal in the Centre every day except Sunday, and are all very well pleased. Our monthly dinners are well planned and always attractive and tasty.

Lastly, we pay much praise to our office staff, led by Susan. They are helpful at all times and have a wonderful grasp of people's names. We are happy with the operation of the Seniors Centre and fully enjoy all the facilities and entertainment it offers.

Respectfully submitted,
Irene Ronnie

January 2012

Building & Maintenance Committee Report 2011

Members: Wayne Reid, Chair, Colin Booth, Colin Price

Staff Liaison: Hanna Maron

This past year was a very busy and challenging year of upgrading, replacing, and refurbishing the existing infrastructures of the Kerrisdale Community Centre and Arena.

The following tasks were completed in this time period:

1. All of the old pool banners were removed and a new mechanism for hanging new banners was installed in February 2011. Two large rotten windows on the south side of multi-purpose room #109 were replaced.
2. In March 2011 the centre's display screen was repaired and a new power-point system was installed.
3. April 2011 saw the senior's centre floor being resurfaced with a much better, stronger finish. One "passenger zone" parking stall was installed on West Boulevard, in front of the community centre.
4. May 2011 was a very busy month. The Seniors Centre washroom countertops, sinks, and faucets were replaced. The women's change room across from the gym was gutted and asbestos ceramic tile, outdated plumbing, and electrical fittings were removed. The seats in the lobby were re-upholstered and the hallways and exercise room were repainted.
5. The June-July 2011 period included removal of the arena reader board for safety reasons, the completion and re-opening of the women's change room as well as the replacement of the flooring on the stairwell landing leading to the exercise room. An aquatic update was sent to the Park Board expressing our upgrade requirements.
6. The pool and arena were shut down in September 2011 for repairs and restoration in time for the upcoming fall season.
7. October and November 2011 saw the new, improved rink reader board installed as well as the completion and installation of the Wendy Ladner-Beaudry Memorial outdoor games table. A new stove was also installed in the senior's centre kitchen.

I greatly appreciate the dedication and work that both staff and committee members have contributed to a very active and successful year.

Respectfully submitted,
Wayne Reid, Chair
Building & Maintenance Committee
January 2012

Emergency Social Services (ESS) Committee 2010-2011 Annual Report Update

No meetings of the ESS committee were held at the Kerrisdale Community Centre in 2011. The City of Vancouver Emergency Response team management decided to abandon local chapters of the team, moving to a Central Management and Response System. The system is still being fine-tuned and will be fully implemented by the middle of 2012. Our volunteer role will be defined at that time.

Respectfully Submitted,
Emergency Social Services Committee

Community Engagement Committee - Annual Report 2011

Active Members:

Keiko Honda - Chair
Melina Hung
Barb Mikulec
Emily Williams

The Kerrisdale Community Engagement Committee (CEC) is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS).

The CEC began in May 2011 and its first task was to create Terms of Reference, a Mission and Mandate. Once finalized, the committee continued to meet monthly to discuss ways to fulfill its mandate. The mandate includes; seeking to establish mechanisms for public input with the expressed purpose of optimizing multiple communications and engagement strategies, and to develop multiple communications and facilitate opportunities for citizens to have a voice in meeting the recreational needs of all residents in the Kerrisdale community.

Since May, the CEC, in conjunction with a web designer, has created and developed a website, The Kerrisdale Playbook (www.kccplaybook.org). This is a site hosted by the KCCS for community partners and residents to connect and share the Kerrisdale experience. The site seeks to help viewers discover the best-kept secrets in Kerrisdale and generate discussions on recreation, health and wellness, and other issues that may impact the vibrant and caring community of Kerrisdale.

In 2012 the CEC aims to develop a quarterly e-newsletter that will highlight the new stories, interviews and events posted on the website. This e-newsletter will be distributed to the community via the Community Centre's e-newsletter and Facebook and other social media as well as personal contacts. In addition, we will consult with the Executive Committee in light of sharing email list subscribers of KCC. The website will be updated with new content on a bi-monthly basis.

Other noteworthy community connections from 2011 include the CEC connecting with the University of British Columbia (UBC) to support its Health Mentor program and to hire a student intern from the Faculty of Arts to help with writing and editing of The Kerrisdale Playbook. The CEC also managed to secure in-kind coffee sponsorship from the local Bean Around The World coffee shop for the monthly Creative Artists Series.

Respectfully submitted by the Community Engagement Committee

2011 KCCS Facilities Planning Committee Report

1. KCCS Facilities Planning Committee Membership

As of November 2011, the Facilities Planning Committee (FPC) comprised of: Chris Heath, (Chair), Kathleen Bigsby, Jim Hall, Melina Hung, Fred Jung, Robert Lockhart, and Ning Wu. During the year, both Gene Wrangmore and Colin Booth resigned from the committee due to pressing commitments. Chris Heath took over as Chair from Kathleen Bigsby in February until November 23rd. Regular guests included Oscar Bisnar, KCCS President, and Hanna Maron, KCC Supervisor.

2. Meetings

FPC meetings were held monthly up to October when the Vancouver Park Board (VPB) and City decided to conduct a major planning review of new facilities. The uncertainty of the result of the review, combined with the November civic elections, presented a need to reassess the role and activities of the committee until the VPB-City review is completed by late 2012.

3. Analysis of Current Facilities

- 3.1 KCC's swimming pool is too old and small to meet future needs of the local community. Its filtration system does not meet modern technological and operational standards.
- 3.2 KCC's ice rink design is archaic and structurally deteriorating. It no longer meets current earthquake protection standards.
- 3.3 KCC, apart from the Seniors Centre, is structurally weak in places. Overall design is poor and inefficient when compared to modern centres.

The Committee concluded that the most logical strategy would be to build a modern, fully self-contained Community Centre at the Kerrisdale Cyclone Taylor Arena site with a new swimming and ice rink complex, offering administration offices, activity rooms, fitness centre, space for other health and wellness service providers, and community services such as police, fire and library.

4. Community support

The Committee deemed it essential to ascertain the level of support that residents of SW Vancouver would lend towards the idea of building a new pool and ice rink. A 300-person sample telephone survey of local residents - 75% drawn from the Kerrisdale and 25% from the Dunbar areas – was conducted by The Mustel Group in July with the following key findings:

4.1 79% of respondents supported the building of a new pool, increasing to 87% among past pool users.

4.2 64% supported the building of a new ice rink, increasing to 70% among past rink users.

4.3 56% of the area residents have used the KCC pool in the past, increasing to 73% of those with children under 18.

4.4 60% of the area residents have used the ice rink in the past, increasing to 86% of those with children.

The high degree of Kerrisdale pool and rink utilization and strong community support for the idea of building a new pool and rink complex were particularly significant.

5. Media Publicity & Communications

A news release entitled, *Overwhelming Community Support to Replace Aging Swimming Pool and Ice Rink in Kerrisdale* based on findings of the July community survey was distributed and considerable coverage on the issue was noted in the Vancouver Courier and the Georgia Straight.

Between June and September, Chris Heath made a number of proposals and presentations to civic authorities:

- In June, a proposal to VPB requesting \$70,000 to fund a feasibility study to be included in the 2014-16 Vancouver City Capital Plan.

- In early July, a presentation to the VPB Environmental and Planning Committee to stress the poor conditions of KCC facilities.
- In August, a presentation to City Council on KCCS's request for \$70,000 in the City's 2012-14 Capital Plan. While the FPC request was rejected, all FPC supporting documents were incorporated in the Council's Minutes and copies forwarded to the VPB.
- In September, a presentation to the City Council, seeking a portion of the \$20+million Development Contribution from developers in a neighbourhood development project. While KCCS did not get any distribution of the funds, it was another opportunity to draw the Council's attention to KCC's dire need for facilities renewal.

In late September, Chris Heath and Jim Hall met with Danika Djukovic, Acting Manager for VPB Planning. It was learnt that the VPB and City planned to develop citywide demographic forecasts covering several decades to determine where population densities are most likely to increase and consequently, where new social service facilities, (police, fire, library, health etc.), will be established. Armed with this information, the second project team will seek ways through which these diverse organizations could be bought together in one location to reduce construction costs, increase administrative efficiency and share assets. It will also help in seeking funding from a wider range of metropolitan, provincial and federal sources that otherwise would not be accessible to the VPB alone.

The Committee decided that it would not be advisable to proceed with any feasibility study until there is a better understanding of the, "if, how, where, or when" the land held by VPB around the Kerrisdale Arena will be involved in any future development plans. It also questioned whether the KCCS will be allowed to participate in the actual planning and design process.

6. Recommendations to KCCS Board

At the January 2012 FPC meeting, the committee proposed the following for the Board's consideration:

6.1 The committee stay active and meet periodically at the discretion of the new Chair, (to be determined following the Annual General Meeting on February 15, 2012). It would be an asset to the committee to have at least one member with an engineering background.

6.2 Regular communications with the VPB Planning Department be maintained to monitor progress of the city wide planning studies and where in the queue KCC sits on the feasibility study list.

6.3 A system be established to monitor KCC patron demand on facilities versus its capacity to meet the demand and KCC room usage ratio. Information on how "busy" other community centers are would be useful as comparisons. Reports on demand/capacity discrepancies should be presented to the Board and whenever appropriate, conveyed to the public via the media.

6.4 The committee continue its research of the changing socio-demographic make-up of the community, using Statistics Canada data from 2011 census to be available in mid-2012.

6.5 The committee continue its pursuit of City Community Amenity Contributions resulting from city development projects.

6.6 The committee develop partnerships with the library and other potential shared service organizations, (like neighbourhood policing, emergency services, social housing); on facilities renewal issues and compile a list of shared space/usage needs.

7. Members of the FPC appreciate the support and participation of the KCCS Board, KCC staff, and Board Secretary, Rhiannon Hillis, in furthering the work of the committee. Anyone interested in obtaining a copy of the FPC studies and presentations mentioned above can contact Rhiannon Hillis, KCCS Board Secretary.

Report submitted by The KCCS Facilities Planning Committee, January 2012

Kerrisdale Community Garden Annual Report February 2012

The Kerrisdale Community Garden is a new initiative operating under the umbrella of the Kerrisdale Community Centre Society.

This project was conceptualized in 2010 by a group of local community residents in conjunction with the City of Vancouver, and the Kerrisdale Community Center Society. A parcel of land, located at E. Blvd & W. 60th Ave was identified that fell in line with the historical community garden along the Arbutus Victory Garden corridor.

The City of Vancouver accepted the application for a new garden, cleared the land, provided a water tap, and provided as much composted soil as was required for the garden to set up. A garden design was chosen that incorporated individual garden plots as well as a communal area that would benefit the surrounding area.

In early spring, community residents came together and built the garden beds, the fence, a tool shed, and ornamental borders. This process continued throughout our first year with spreading wood chips on walking paths, planting the communal beds, creating a green space for the community, finding spots for plant gifts from the community, planting fruit trees, and working individual plots.

The Kerrisdale Community Garden would like to recognize and thank everyone who has played a pivotal role in supporting the creating of the garden. In particular, we would like to call attention to:

- The Kerrisdale Community Centre Society for their ongoing support and encouragement, and administrative support;
- The City of Vancouver for their guidance through the application process, the approval of the garden design, and their contribution to its creation;
- Kerrisdale Lumber for their expertise, the provision of building materials at cost and their continual willingness to help;
- Arbutus Tree Removal Service for providing wood chips; and
- The many local residents who have helped the garden grow by donating plants, seeds, tools, advice, encouragement, and a helping hand.

The garden currently supplies space to 28 local families to grow food and flowers for their own use. The garden also developed a relationship with the McKenzie Heights District of the Girl Guides of Canada. Two of the garden plots are managed by this group for food production, with the harvests going back to the Kerrisdale Community Centre Seniors Centre hot lunch program.

We look forward to another productive year, and we invite any member of the community to come by for a visit!

Respectfully submitted,

Monica Tang

Recreation Supervisor's Report: 2011

In 2011 Kerrisdale Community Centre enjoyed a productive year filled with many changes and challenges, which our Staff and the Society met successfully, thereby improving services for the Kerrisdale Community.

The success of our operation is reflective of a cohesive, responsible, and productive staff team. Many thanks to all members of our team for their commitment, dedication, and contribution in constantly providing improved customer service and making a positive impact on the operation.

Early this year Pam Andrews and Jessica Yee joined our staff team as Community Recreation Programmers. Patti Turko decided to take early retirement and Kelly Beaman left on a maternity leave. I would like to welcome Pam and Jessica and wish Patti and Kelly the best of luck in their new endeavors.

The program committee and staff are making great strides in their trek to streamline and expand services. They are constantly fine-tuning the program focus and scope and are working to develop a new website to initiate a new marketing and communication strategy designed around our clients' needs.

For every successful program and service recognized, there are many others that quietly fly under the radar but are key to our success. Whether the demand is for recreational, educational, cultural, or social programs, the Kerrisdale Community Centre has positioned itself to be the prime service supplier for the community.

The staff enjoys a positive working relationship with the Board and will continue to advocate for stronger links with the community. We have worked closely with the Vancouver Public Library, Farmers Market, Friends of Wendy Ladner-Beaudry, Kerrisdale Business Association, and many other groups and agencies to ensure that community needs are met. Building community partnerships is considered a crucial indicator of success.

Once again financial prosperity was evident in meeting target revenues this past year. The strong financial position is attributed to staff efforts in targeting and responding to community needs. Surplus funds are ploughed back into maintaining and upgrading community programming, equipment and supplies.

The Society financed a number of equipment purchases and provided capital for some renovations. The Park Board also contributed to facility improvements and upgrades. Building improvements, quality programs and affordable fees are some of the tangible results of cooperative work: many thanks to the Board of Directors for their ongoing support and commitment.

The Facilities Planning Committee completed a community survey to provide insight on community support and how to better plan our facility renewal project. We look forward to this long-awaited facilities renewal, which will provide much needed accessible pool, arena, and consolidated program space. The key to our success is to ensure our service continues to be relevant and responsive to our community.

We approach next year with much optimism and look forward to the many challenges and opportunities that lie ahead.

Respectfully Submitted,
Hanna Maron

Centre Programmers' Report: 2010-2011

This has been a very busy and eventful year in a community centre full of special projects, and new programs and events.

This year, Kristi Douglas remained as the Programmer II responsible for preschool, children, and youth programs. Erik Price and Patti Turko continued to job share the Programmer II position responsible for adult programming. In April 2011 Patti Turko retired and Erik Price covered the position until Jessica Yee was hired in the full-time position at the end of July. Alicia Young and Erik Price continued with the Program Assistant III responsibilities, including special events, volunteers, the birthday party/mini play palace program, as well as assisting Programmers with general tasks.

The Fall 2010 season hosted many special events, including the Charlotte Diamond concert, the Kerplunks Concert, our annual Halloween Carnival, Breakfast with Santa, Holiday Mini Play Palace, as well as other seasonal programs. These events were well attended, and we look forward to offering more family-friendly events in the coming year.

Online registration continues to be popular, and in the fall of 2010, we increased allocation of available program spots to online registration to 60%. In order to register online, patrons must present a valid Kerrisdale CC membership and an online account. We also continue to offer registration at the centre to those who cannot register online.

In January 2011 we learned that we were successful in our application for the Park Board's Artist in Communities project to be done in partnership with the KCCS. A digital artist, Lisa g Nielsen was selected to work on our project titled, *Kerrisdale: A Collective Memory*. We engaged community centre users by placing advertisements in our recreation guides, on our website, and through social media (Facebook and Twitter). Using the two large TV screens in our main lobby and senior's centre lobby, a PowerPoint presentation with information about the project ran on a loop. As stories were collected these were added to the PowerPoint. People could stop in the lobby to watch the Kerrisdale stories. In September 2011, over 100 people came together to celebrate the success of the project at a reception and screening.

On February 12, 2011 we celebrated one year since the Vancouver 2010 Winter Games by inviting the public to our Inuksuk statue unveiling. A four-foot statue and plaque was installed in the garden at the West Boulevard Entrance to commemorate Kerrisdale Community Centre's contribution to the Games and we celebrated with activities, refreshments, and fun for the whole family. Despite the heavy rain that day, many people still came out to celebrate and reflect on the many events that Kerrisdale Community Centre offered during this period.

The Exercise Room and Core and Stretch Room continue to be well utilized. A ventilation fan was installed in the Stretch Room to provide better air quality. Two elliptical trainers and a treadmill were replaced. New LCD televisions were installed on six pieces of equipment, three treadmills, one elliptical, and two bikes, allowing users to watch TV while exercising. In Fall 2011, a new rubber floor was put onto part of the Strength Area of the Exercise Room to reduce the sound of weights dropping on the concrete floor. Our personal training team has also continued to grow, offering quality fitness training for a reasonable price.

This year we continued to expand our course offerings, adding a variety of new programs for all age groups including:

Preschool/Children/Youth: Culinary classes for children, KidsPace Little Chefs, Creative Writing, Spanish, Weight Training for Teens, Girls on the Go, Jams and Bands, Hip Hop/Break-dance.

Adults: Exercise Room Combo, Floor Hockey, Bridge, Latin Funk Dance, Choir, Web Design, Garden Design, additional Spanish, Mandarin and ESL, Art classes.

On June 25, the last Saturday of the month, we held the “End of School Celebration” from 1:00-3:00pm. Children of all ages attended this free event to meet our Summer Day Camp leaders and take part in fun activities, games, and crafts. We did have rain that day, so attendance was less than last year. However, approximately 100 children and parents attended and excellent feedback was given; therefore, this event will continue in future years on the last Saturday of June.

In the summer of 2011, we received the Canada Summer Jobs Grant and were pleased to receive funding towards eight-day camp staff. Annie MacKay was hired as Summer Safaris Day Camp Manager. The Summer Safaris 6-12 years day camp included out-trips to various venues around the Lower Mainland and provided crafts, games, swimming, and other activities each day. For the third year we ran a Mini Safaris preschool day camp for preschoolers, and this was run out of the Kerrisdale Arena with two leaders. The camp was very successful and met a need in the community for day camp for preschoolers. We also continued the Youth Camp for youth 12 years and older and made some changes to better serve the youth in the community. A male and female leader supervises the camp.

We would like to take this opportunity to thank the Board of Directors and the members of the Program Committee for their ongoing support throughout this busy year. We would also like to thank the staff, volunteers, and hundreds of dedicated instructors, who continue to make Kerrisdale one of the most exceptional community centres in Vancouver.

Respectfully submitted,
Kristi Douglas & Jessica Yee: Recreation Programmers, January 2012

Arena Programmer's Report: 2011

ICE RINK OPERATIONS

Public skating, skating lessons, and ice rentals at Kerrisdale Arena continue to be very busy. Skating lessons are in huge demand and continue to carry large wait lists. In order to meet the growing demand for lessons, we ran two 7-week sessions for a total of 14 weeks of lessons as opposed to 10 weeks the previous year. Our Private Skating Lessons Program continues to be a very popular alternative to group lessons. For the fall 2010 and winter 2011 ice season, we had a total of 1800 enrolments in these skating lessons. We continue to have a great partnership with the Kerrisdale Business Association who sponsors our Halloween, Christmas, and Spring Skate special events. Through this partnership, we are able to provide free admission and free skate rentals to the community.

DRY FLOOR OPERATIONS

The ice was removed from the arena at the end of March to be ready for a series of dry floor events including:

- The Terminal City Rollergirls events on April 9 and September 10
- The Antiques Fair on April 15 – 17 and September 2 - 4
- The Play Palace preseason ran from April 18 – 28
- The Kerrisdale Home and Garden Show operated April 29 – May 1.

All of these events were very successful and have already re-booked for 2012.

PLAY PALACE

Once again the Play Palace was very successful. Our total estimated attendance for the 2011 season was 48,835 participants, including adult participation. Both the public birthday party and private birthday party programs continued to do well with a total of 293 public parties and 102 private parties booked.

The success of the all arena programs is made possible by the dedication and hard work of both the rink and engineer staff, particularly Tony Wong the supervisor of the engineering staff. We would also like to thank the Kerrisdale Community Centre Society and staff from all areas of the complex for their support throughout the year.

Respectfully Submitted,

Paul Biln,
Recreation Programmer

January 2012

Kerrisdale Pool Report 2011

STAFFING

We have a great complement of staff at the pool. Kelly Beaman, who job shared with Jennifer Takai, is currently on maternity leave, with Pam Andrews filling in for her. In September, we hired two new Regular Part Time Swim Instructor Attendants, Lauren Schubert and Serena Rai, who have both been long time employees at the pool.

STAFF TRAINING

We held three staff training sessions this year. The focus was on the new Red Cross guidelines for swimming lessons, new guidelines for first aid and CPR and lifeguarding procedures from the Lifesaving Society, first aid simulations, and lifeguard and instructor expectations and skills review.

PROGRAMS

Swimming lessons continue to be a popular program at Kerrisdale Pool as well as the Aquafit. Attendance for our special events were as follows:

Valentine's Tea - 25

Spring Fling - 55

Maple Grove Day - 150

Halloween Swim - 130

Reindeer Swim - 48

Christmas Potluck - 53

MAINTENANCE

Our annual maintenance was August 29-September 25. The following is a list of the maintenance work done during the shut down:

1. Re-caulking of expansion joints in the pool tank
2. Removal of old sails and install 2010 Olympic banners on pool deck ceiling
3. Rebuild/servicing of main pool pump
4. Remove old and install new galvanized base for main pool pump and motor
5. Repaired and re-secured all underwater lights
6. Repainted deck depth markings
7. Repainted hallways, change rooms, showers, family change rooms, viewing area
8. Replaced rusted partitions in change rooms
9. Cleaned out floor drains

EQUIPMENT

We are very appreciative of the Board's generous support of the pool. The Board funds our special events, staff training costs and equipment needs. We were able to purchase handbar exercisers, new lane ropes, buoys, personal flotation devices, flippers, first aid supplies, and seasonal decorations.

MAPLE GROVE POOL

Attendance this past summer was 32,728, down from last year due to the poor weather. June and July were relatively cool and wet, yet August was quite warm. The head lifeguard position was shared with Nick Jones, returning head guard from the previous 2 years, and by one of our senior staff at Kerrisdale Pool, Brian Scherb. Alex Buckley, the head cashier, also returned to the concession. She did a great job of keeping the concession organized and running smoothly. Admission prices were raised at Maple

Grove Pool this year. The price of the adult admission went from \$2.00 to \$2.50 and children went from \$1.00 to \$1.50. A survey was developed to help determine what the impact might be for our patrons. The pool committee came up with the following recommendations:

1. Look at opening Maple Grove Pool one week earlier in June to capitalize on year-end school parties. Advertise to local preschools and elementary schools.
2. Determine if the ladies washroom can be expanded or redeveloped.
3. Remain status quo with prices. The family rate is already in place – look at advertising it more.
4. Install “sharps” containers in the washrooms.
5. Rename *Groovin’ at the Grove* to *Live Music – Free*; it was determined that many people didn’t know what *Groovin’ at the Grove* was. We would also purchase a large banner to advertise at Maple Grove Pool for this event.

CONCLUSION

We would like to thank the Board for their ongoing and continued support. We would like to thank the pool committee for their commitment and effort in making the pool an integral part of the Community Centre. Thank you to the staff team to continue to support the job share at the pool.

We have a great team of lifeguards, SIA’s, front office staff, and maintenance staff. Thank you to Tony Wong, who continues to work above and beyond his job to keep the pool operational.

We look forward to 2012!

Respectfully submitted by,
Pam Andrews and Jennifer Takai
December 2011

Seniors Centre Programmer's Report: 2010/ 2011

Our Seniors Centre continues to be busy, hosting about 2500 members 55 years and older. We offer a variety of programs, and while listing them all would be challenging, this report will highlight the new and different things we are offering or have accomplished to date.

On our bus tours we visited the Fraser Valley Home and Garden Expo, Ladner Farmer's market, Cloverdale Rodeo, Abbotsford Air Show, and Whistler's Farmers' Market. We also went on an Olympic Public Art Tour, Steam Train Winery Tour, and Harrison Hot Springs Cruise.

We celebrated at our Over 90's Tea with 100 guests, and we celebrated the Royal Wedding with a high tea in honour of the happy couple. Canada's 144th birthday celebration was also well attended.

For the first time one of our members organized a "History of Fashion Show" that provided 20 different hand made period pieces ranging from the Tudors of the 16th century to the romantic days of Jane Austin. It was a wonderful treat enjoyed by an audience of 150.

The Characters Theatre Group put on a Christmas production called, *Upside Down Halos* and put together a wonderful centre calendar that they sold as a fundraiser.

As part of Vancouver's 125th birthday festivities, the centre applied for an Artist in Communities' Grant that highlighted Kerrisdale Stories. This creative memories project included a number of stories submitted by many of the seniors and attracted more than 100 guests to its unveiling.

New trends in the seniors centre have been chair yoga, crossword puzzles, Zumba fitness, and informational seminars. Falls prevention, keeping fit after 50, and health related topics were popular. The UBC pharmacy students presented a talk on Hypertension.

In September of 2010 there was a small increase in meal prices to help offset the HST and general increases of providing a food service, yet our lunch program continues to be the social hub of the centre and is highly attended by many members.

The Seniors Centre would not be as successful as it is if not for all the volunteers, who spend so much time and energy here. From the members of the seniors council to those who raise funds for our centre, their work is appreciated.

Thank you to all the front line and kitchen staff for another great year. I welcome any suggestions and ideas anyone may have and invite you to stop by for a visit. You are always welcome.

Respectfully submitted,
Susan Mele

June 2, 2014