



ANNUAL REPORT

2016 – 2017

Kerrisdale Centre, Kerrisdale Pool,
Kerrisdale Arena

Operated by the Kerrisdale Community Centre Society
and the Board of Parks & Recreation
City of Vancouver, British Columbia



Kerrisdale Community Centre Society

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KERRISDALE COMMUNITY CENTRE SOCIETY
ANNUAL REPORT
2016– 2017

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BOARD OF DIRECTORS

2016 – 2017

EXECUTIVE

President	Kathleen Bigsby
Past President	Robert Lockhart
Vice-Presidents	Don Munton, Duncan Ainslie
Secretary	David Eaton
Treasurer	Michael Tjaya

BOARD MEMBERS

Humaira Akhtar
Oscar Bisnar
Alexander Cherkezoff
Daniel Conrad
Arjan Grewal
Keiko Honda
Melina Hung
Fred Jay
Hamza Kamal
Anne Monahan
Morag Pansegrau
Bhavna Solecki (resigned June 2017)
Melissa Woo

SOCIETY STAFF

Society Accounting Manager	Ali Mahdiyar
Society Administrative Assistant	Alison Verghese
Food Services Coordinator	Betty Anderson
Part-time Cook Helper	Susan Atmadja (resigned November 2017)
Part-time Cook Helper	Josephine Ng (commenced December 2017)
Food Services Worker	Jack Tse

BOARD COMMITTEES

2016 – 2017

STANDING COMMITTEES * denotes Board Member | ^denotes Community Member

ARENA AND POOL COMMITTEE

Rotating Chairperson	Robert Lockhart*
Hamza Kamal*	David Eaton*
Staff Liaison	Bernard Lee

BOARD DEVELOPMENT COMMITTEE (inactive 2016-17)

Humaira Akhtar*	Hamza Kamal*
Morag Pansegrau*	

BUILDING MAINTENANCE COMMITTEE

David Eaton* (Chair)	Humaira Akhtar *
Michael Tjaya*	
Staff Liaisons	Susan Mele Tony Wong

COMMUNICATIONS COMMITTEE (inactive 2016-17)

Duncan Ainslie*	Bhavna Solecki *
Kathleen Bigsby*	Melissa Woo*
Jumy Ogunsola^	Alison Verghese^

COMMUNITY ENGAGEMENT COMMITTEE

Keiko Honda* (Chair)	Alex Cherkezoff*
Daniel Conrad*	Fred Jay*
Arjan Grewal*	Colin Booth^
Staff Liaison	Hardeep Bassram

KERRISDALE COMMUNITY GARDEN COMMITTEE

Kathleen Bigsby* (Chair)	
KCG Liaison	Stephen Peplow

FINANCE COMMITTEE

Michael Tjaya* (Chair)	Hamza Kamal*
Robert Lockhart*	Melina Hung*
David Mordant^	
Society Accounting Manager	Ali Mahdiyar
Staff Liaisons	Lee Tarrant Susan Mele

PROGRAM COMMITTEE

Don Munton* (Co-Chair)
Fred Jay*
Daniel Conrad*
Jim Hall^
Avalon Bourne^

Morag Pansegrau* (Co-Chair)
Melissa Woo*
Sarah Joy^ (resigned Sept 2017)
Corry-Anne Neilands^ (commenced Oct 2017)

Staff Liaisons

Shannon Brown | Hardeep Bassram | Jennifer Takai

RENTALS COMMITTEE

Duncan Ainslie* (Chair)
Dave Anderson^

Kathleen Bigsby*
Robert Lockhart*

Staff Liaison

Susan Mele

SENIORS COUNCIL

Anne Monahan* (Chair)
Annette Whitehead
Mary Anne Davies
LaVonne Khayyat
Robert Smith

Marion Gillett
Susan Bell
John Lambie
Colin Booth

Board Representatives

Morag Pansegrau* | Fred Jay*

Staff Liaison

Jennifer Takai

YOUTH COMMITTEE

Melissa Woo* (Co-Chair)
Keiko Honda*
Dave Anderson^
Johnson Li^

Melina Hung* (Co-Chair)
Oscar Bisnar*
Jenna Gedeon^
Suzanne Noetzel^

Staff Liaison

Aileen Neale (resigned June 2017)
Nicole Esligar (commenced July 2017)

AD-HOC COMMITTEES *denotes Board Member | ^denotes Community Member

COMMUNITY NEEDS ASSESSMENT COMMITTEE (inactive 2016-17)

Don Munton* (Chair)
Robert Lockhart*
Melina Hung*
Arjan Grewal

Oscar Bisnar*
Morag Pansegrau*
Alex Cherkezoff*
Johnson Li^

Staff Liaison

Susan Mele

KERRISDALE COMMUNITY CENTRE STAFF

2016 – 2017

For the period September 1, 2016 to August 31, 2017

Centre Recreation Supervisor	Susan Mele	604-257-8118
Centre Programmer	Shannon Brown	604-257-8114
Centre Programmer	Hardeep Bassram	604-257-8116
Seniors Programmer	Jennifer Takai	604-257-8111
Pool Programmer	Bernard Lee	604-257-8107
Arena Programmer	Maegan Montemayor	604-257-8102
Office Manager	Lee Tarrant	604-257-8103
Program Assistant III	Austin Su	604-257-8117
Program Assistant II - Youth Leader	Nicole Esligar	604-257-8117
Maintenance Technician II	Tony Wong	604-257-8125

Office Staff

Katie Bolt, Keisha Callender, Emily Chang, Amy Cheung, Diana Djaksigulova, Kim Farrell, Tracey Flattes, Dorothea Gruenberg, Christine Iannetta, Riley Keevil, Natalie Leather, Ellen Li, Connor Levesque, Tenby Lloyd, Laura MacKay, Nasreen Malik, Kevin Mariano, Jennifer McDonald, Terry Muir, Thien Nguyen, Diane Paulin, Jesse Quon-Ryder, Serena Rai, Colleen Schaufele, Triana Syskakis, John Tisic, Tiffani Wong, Lori Whitlum and Alicia Young.

Swim Instructor Attendant

Calvin Wong, Christa Giles, Aileen McKeown, Geoffrey Lee, Anson Siu

Building Supervisors

Aidan Lee, Stewart Campbell, Aman Jhutti, Paul Talbot, Enoch Yiu, Jeffrey Au-Yeung, David Bai, Jerry Chan, Francis Colcol, Jordan Moorhead, Alex Ngai, TJ Shukla, Matthew Sung, Adrianna Teoh, Dinel Ulpindo, Kelsey Ware

Building Service Workers

Jaspal Gill, Helen King, Charles King, Clayton Myketiak, Mark Serediak, Myrna Bauda

74TH ANNUAL GENERAL MEETING (AGM)

of the
KERRISDALE COMMUNITY CENTRE SOCIETY
Kerrisdale Community Centre
5851 West Boulevard, Vancouver
(South Room) Wednesday, February 15th, 2017 – 7:30 pm

MINUTES

1. CALL TO ORDER

A quorum being present, Kathleen Bigsby, President, called the meeting to order at 7:31 pm, and welcomed members to the 74th Annual General meeting of the Kerrisdale Community Centre Society (KCCS). The Annual Report, Agenda, Ballot, Constitution and Bylaw amendments summary guide and Financial Statements were distributed to all in attendance.

2. NOTICE OF MEETING

David Eaton, Secretary, read the notice of the Annual General Meeting.

3. APPROVAL OF AGENDA

A slight change in the agenda line up was requested by the Chair, to allow members who have not seen the proposed constitution and bylaws amendments, the opportunity to review them whilst the meeting is in recess. Item 8 will follow after item 9.

MOTION: Moved Fred Jay by, and seconded by Colin Booth that the agenda be accepted as amended.
CARRIED

4. APPROVAL OF MINUTES OF THE 73RD ANNUAL GENERAL MEETING HELD FEBRUARY 18, 2016

MOTION: Moved by Fred Jay and seconded by Morag Pansegrau, that the minutes of the 73rd Annual General Meeting of February 17, 2016 be approved as presented. **CARRIED**

5. PRESIDENT'S ANNUAL REPORT

Members were given a few minutes to read the lengthy President's Report, which comprehensively detailed the past year's negotiations with the Park Board (PB) on the Joint Operating Agreement (JOA).

- Additionally, Kathleen announced that there will be a special meeting tomorrow night at PB in which they will be hearing presentations from the public. On March 6, the PB commissioners will be voting to either accept the current proposal; reject it or send it back to staff for amendments. We still have a few weeks to lobby and make clear what the concerns of the associations are.

Kathleen took the opportunity to thank our retiring directors from the past year, namely, Avalon Bourne and Jennae Gedeon who have been energetic and creative in their roles on the Program and Youth committees. Barb Mikulec, a long-term member is not re-standing and retiring treasurer, Angel Chan, were recognised for their invaluable service on the Board and community.

Recognition was also given to the centre staff for their support, hard work and professionalism in making Kerrisdale the envy of many. Much of the credit goes to our Recreation Supervisor, Susan Mele who sets the tone and harmony for our busy and vibrant centre. We are grateful to the staff, instructors, board, volunteers and community who have contributed in providing 3,400 programs and registering 19,000 patrons over the past fiscal year.

An error was noted on page 28 of the Annual Report, under the Community Needs Assessment

Committee report. Members were asked to write in Morag Pansegrau who was omitted from the list of active members.

6. PRESENTATION OF FINANCIAL STATEMENTS FOR THE YEAR ENDING AUGUST 31, 2016

Treasurer, Angel Chan presented the Audited Financial Statements for the year ending August 31, 2016 and fielded questions from the floor. It was worth noting that:

- The Society continues to maintain a strong financial position with the majority of revenue coming from program fees. Our Executive and Finance committees will continue to monitor financials activities on a monthly basis to ensure the Society maintains tight control over its expenditures.
- There was a query over our legal fees and question why there was a higher spending last year? Robert spoke to this and attributed the hiring of a negotiator, Mark Thompson plus additional fees for submissions, and our share of Vince Ready’s fee as major factors. The constant back and forth with PB has cost the Society, but in winning the injunction, has provided us protection from eviction.

MOTION: Moved by Robert Lockhart and seconded by Colin Booth to accept Audited Financial report as presented for the year ending Aug 31, 2016 **CARRIED**

7. APPOINTMENT OF AUDITORS FOR THE YEAR ENDING AUGUST 31, 2017

MOVED by Angel Chan and seconded by Alex Cherkezoff to appoint Sidhu, Straker & Associates, Certified General Accountants, as the Kerrisdale Community Centre Society’s auditors for the fiscal year ending 31st August 2017, and that the directors be authorized to approve the auditor’s remuneration. **CARRIED**

Kathleen thanked the Treasurer and members of the Finance committee whose names are listed in the Annual Report.

8. REPORT OF THE NOMINATING COMMITTEE

Names on the ballot:

Humaira Akhtar*	Arjan Grewal	Hamza Kamal	Jeremy Reah (no show)
David Anderson	Melina Hung*	Johnson Li	Bhavna Solecki
Oscar Bisnar*	Fred Jay*	Robert Lockhart*	Michael Tjaya
Daniel Conrad	Sarah Joy (proxy)	David Mordant	Melisa Woo

There were 16 names on the ballot (including 5 *incumbents). Nine people will be elected for a 2-year period and two people for 1-year period. The chair of the Nominating Committee, Don Munton called for nominations from the floor 3 times. With no response, a roll call was taken off the ballot and due to the long list, candidates were asked to reduce their speech from three to two minutes. Morag read a statement from Sarah Joy, in her absence and Jeremy Reah did not show.

Following the candidates' presentation, the vote took place. Susan Mele and Don Munton collected the ballots. The meeting took a recess break for refreshments at 8:30 pm, to allow for the votes to be counted. Susan Mele and Hardeep Bassram will count the ballots. Keiko Honda and Alan Featherstonhaul will act as scrutineers.

9. TO APPROVE PROPOSED CHANGES TO THE SOCIETY'S CONSTITUTION AND BYLAWS FOR THE NEW SOCIETIES ACT

During the break, members were encouraged to review the proposed changes to the Society's constitution and bylaws, if they had not already done so. These changes were posted on the Society's bulletin boards and were available in print from the front desks of both the Seniors and Main reception for the past few weeks. Copies could also be downloaded from our website and were on hand at the

meeting for members to read. Robert Lockhart gave a brief background on the process and answered questions from the floor.

MOTION: Moved by Robert Lockhart and seconded by Alex Cherkezoff to accept the revised wording of the Society's Constitution as presented. **CARRIED**

MOTION: Moved by Robert Lockhart and seconded by Barb Mikulec to accept the revised wording of the Society's Bylaws as presented. **CARRIED**

10. ELECTION OF DIRECTORS

The meeting reconvened at 8:55 pm. Following the vote count, Don announced the following individuals as elected:

<u>Two-year Term:</u>	Humaira Akhtar	Arjan Grewal	Robert Lockhart
	Oscar Bisnar	Melina Hung	Bhavna Solecki
	Daniel Conrad	Fred Jay	Michael Tjaya

<u>One-year Term:</u>	Hamza Kamal	Melissa Woo
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MOTION: Moved by Don Munton and seconded by Anne Monahan to instruct the staff to destroy the ballots for the 2017 election of directors. **CARRIED**

Kathleen congratulated the new directors and thanked the Nominating Committee; Don Munton, Morag Pansegrau and Keiko Honda for their excellent work in recruiting so many interested and talented people to join the KCCS Board. We have such an impressive group of quality candidates this year that the chair offered any candidate that was not elected to serve as a community member on our Board committees. Kathleen and Don will follow up.

11. SWEARING IN OF NEW DIRECTORS

Alan Featherstonhaugh, a former Park Board Commissioner and Chair in the 1990's lead the swearing in of our new directors. There were comments from the floor about the absence of our PB commissioner at tonight's meeting. We did not receive a reason for Casey Crawford's non-attendance, even though he had been invited.

Robert Lockhart noted that it has been 3-years since a PB commissioner has been present to swear in our new directors. Two years ago, we had a judge and last year our solicitor performed this duty. Barb Mikulec took the official photographs.

12. OTHER BUSINESS

- Robert Lockhart thanked Angel Chan for her dedication and exemplary work as the Society's Treasurer over the past year and presented her with a gift. She received a round of applause.
- Kathleen announced that voting for the 2017 Vancouver Courier, "Stars of Vancouver" is currently open and encouraged all members to vote early and vote online before March 11.

12.1 Update on current issues

The current version of the JOA is unacceptable and we cannot vote in favour of it in its current state. Postcards were left for members to pick up and send to PB commissioners, asking them to press staff for more work, effort, time and scrutiny on this very important document.

13. ADJOURNMENT

MOTION: Moved by Morag that the meeting adjourn. The meeting was adjourned at 9:06 pm.

Recorded by Alison Verghese

PRESIDENT'S REPORT TO THE MEMBERSHIP FOR 2017

Much of the past year has been spent trying to achieve a new Joint Operating Agreement (JOA) with the Park Board that provides a framework for the effective operation of the Kerrisdale Community Centre over the next 10 – 15 years. It continues to be a challenge to develop an agreement that allows for the needs of our unique community to be addressed within a framework that the Park Board needs to ensure it can manage its affairs responsibly.

Unfortunately, the concepts of partnership and collaboration with community no longer seem to be valued by the Park Board. The proposed service agreement focuses on the Park Board's need to control our community-based volunteer organization that has worked to make this community centre a vibrant operation for over 60 years. This need overrides its respect for the residents of the community.

You have been hearing about this process for far too long, both in the Kerrisdale quarterly program brochures and at the public meetings held in June and September. You have written emails to Park Board Commissioners and phoned 3-1-1 with your concerns and support. In September Kerrisdale members voted to decisively reject the agreement the Park Board had offered us. Your Board of Directors has been heartened by your support and continued to push for clarifications to limit the circumstances under which some of the more worrisome clauses could be implemented. To a limited extent, we have been successful. Unfortunately, there are a couple of issues that continue to cause us grave concern. You can find more information on the My Vancouver Community Centre website: <http://mycommunitycentre.com/mcc/blog/>

While this work on a new agreement has been going on in the background, the Kerrisdale Community Centre has continued to provide attractive programs and services to our members.

Between the fall 2016 to the summer 2017 sessions, there were 15,790 enrollments (not including aerobics & exercise room patrons) in 2,636 programs at the Kerrisdale Community Centre. The Society had 12,120 members in the fiscal year Sept 1, 2016-Aug 31, 2017. Some 2017 program highlights include:

- Opera Zone (started in January 2016)
- 2nd Annual Family Day event
- Youth Leaders in Action Program
- Youth Volunteer Orientations (4x a year)
- Summer Safari Day Camps (98.9% full)
- Youth Adventure Day Camp (98.7% full)
- Canada's 150th Birthday Celebration at the Seniors Centre

Some major events in 2017 include:

In April, the Vancouver Courier announced that Kerrisdale Community Centre had been **voted the best in Vancouver**. This is the second time we have received this readers' choice award. The exemplary service provided by our instructors and staff deserves most of the credit, and we're grateful to our patrons who took the time to cast their vote for Kerrisdale.

On June 20, **over 300 Kerrisdale members came to a community meeting** --175 people at the afternoon meeting and 130 at the evening session -- to learn about the new Joint Operating Agreement the Park Board had asked community centre associations to sign by 30 September 2017. Commissioners Erin Shum and Catherine Evans also attended.

The Kerrisdale Arena has been home to much more than ice events since it opened in 1949. It was the venue for Vancouver's first rock concert, pet shows and now the children's indoor play area – the Play Palace. The Artist-in-residence project at the Arena in 2017 has produced displays and a video chronicling many of

the major events occurring there based on residents' memories and souvenirs along with photos and news articles in the Kerrisdale Community Centre's archives. Artists Lisa G. Nielson and Rene Cherrie produced a fascinating history of the Arena. You can see the displays at the Arena or watch the video at: <http://www.kerrisdalecc.com/when-kerrisdale-rocked/>

Over the summer, a number of our members volunteered to provide the **Kerrisdale Member Profiles** that you have seen on the lobby reader boards, poster Boards in the Centre, and on our website. Their stories illustrate the many different ways the Kerrisdale Community Centre enriches the life of our community.

The **Kerrisdale Community Centre Open House, September 16**, provided a showcase for many Kerrisdale programs. Board members at the Society's information booth handed out information describing the role of the Board of Directors in the running of the Centre and answered questions about policies, future directions, and the relationship with the Park Board.

On September 19, the first ever **General Meeting of Members** with advance voting was held. Over the course of the day, 496 members voted, and 97% of them chose to reject the Park Board's April 2017 Joint Operating Agreement proposal.

In 2017 The Society received a large bequest and a sizable donation in recognition of **the important role the Kerrisdale Seniors Centre** and its many activities play in the lives of senior members of the community. Kerrisdale has approximately 1,600 senior members. The Seniors Council, staff and volunteers deserve our thanks for their contribution to this vital service.

Work to improve the **West Boulevard entrance to the Centre** began in the fall with the replacement of a very uneven section of sidewalk. Stay tuned for more improvements to this long-neglected area.

Kerrisdale Community Centre Society's **Volunteer of the Year** Award for 2017 was awarded to **Marilyn Iris Muckle** in recognition for her spirit, knowledge, and 27-years of service to the Seniors Choir at the Community Centre. The Choir rehearses weekly and gives between 10 and 14 concerts each year. This requires arranging and keeping track of the vast library of choir music as well as directing the choir.

Betty Anderson, Food Services Coordinator, was the inaugural recipient of the Kerrisdale Community Centre Society's **Outstanding Service Award**. This award recognized Betty's 13 years of dedicated and exceptional service managing the Seniors Lunch program at the Community Centre. Besides being uncannily accurate in her estimates of how much food to serve on any particular day, Betty often arranges to have a lunch delivered to regular patrons who aren't able to come to the Centre.

Financially, the Society is doing well as shown in the audited financial statements for fiscal year September 2016 to August 2017. These statements are posted on the Society's website. <http://www.kerrisdalecc.com/about-us/kerrisdale-community-centre-society/society-documents/>

The Society is grateful for the skill and dedication of the Park Board and Society staff who work to make the Kerrisdale Community Centre so successful. We also have many committed volunteers whose efforts are invaluable. Reports of the Board committees with more detailed accounts of their activities in 2017 can be found in the Annual Report, 2017 on the Society's website. <http://www.kerrisdalecc.com/about-us/kerrisdale-community-centre-society/society-documents/>

Respectfully submitted,
Kathleen Bigsby

January 2018

TREASURER'S REPORT

2016 – 2017

We are pleased to present our Annual Financial Statements with this report.

Your Society continues to enjoy a strong financial position with the member's net assets built up over many years standing at \$2,232,516 with no long-term debt. These net assets are mostly invested in secure short to medium term GICs guaranteed by the Federal Government or held in cash to meet short term operating cash flow needs.

Our financial affairs are reported on by our auditors and you will note from their opinion that our statements are presented in a fair manner in accordance with Canadian accounting standards for not-for-profits organizations.

Our operations for the year brought in revenue of \$2,382,842 which was approximately 9.4% higher than prior year. The majority of our income comes from the members by way of program fees, the details of which are set out at Schedule 1 of the Statements, which compares the revenue from our programs with that of prior year.

By regularly monitoring the actual versus budget on expenses throughout the fiscal year, the total program expenses were higher by approximately 3.7% from fiscal 2016 compared to programs revenue growth of 6.6%. This resulted in a higher operating margin at roughly 34.8% compared to 32.9% in prior year. Our Executive and Finance Committees will continue to monitor the financial activities on a monthly basis to ensure that the Society maintains tight controls over its expenditures.

As of the report draft date, the Joint Operating Agreement with the Parks Board has yet to be finalized. Please note that there may be terms in the new Joint Operating Agreement that are likely to have financial implications on the Society's operations in the upcoming fiscal years.

Respectfully submitted,
Michael Tjaya, Chair

January 2018

The Kerrisdale Community Centre Society must generate all the revenue needed for the Centre's programs and services. Program revenues pay for program instructors, equipment and supplies, overhead costs: e.g., purchasing, payroll and accounting, banking and credit card charges, front desk staff, registration software. The membership fees generate the revenue needed for some programs that the Board of Directors believe are important to the community, despite not being self-supporting; for renovations to the centre, to subsidize new programs during their introductory period, and to provide a contingency fund in case of unexpected drops in revenue.

ARENA AND POOL COMMITTEE REPORT

2016 – 2017

Committee Members: Robert Lockhart (Co-Chair) David Eaton (Co-Chair)
Hamza Kamal

Staff Liaisons: Arena Programmer – Maegan Montemayor
Pool Programmer – Bernard Lee

The Kerrisdale Pool and Arena Committee is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS).

This report covers the period Sept 1, 2016 – August 31, 2017

Committee Goals:

1. Investigate, and where possible implement, activities for the courtyard in front of the arena entrance, or on the mezzanine level of the arena during skate lessons. Activities such as street hockey in front of the arena and floor curling in the upper mezzanine area of the arena were investigated. These activities were found by Park Board risk management analysis to pose unacceptable risk to participants and the public.
2. Analyse numbers and age range of skate lesson participants over the past five years. Data is currently being collated by the arena programmer.
3. Continue efforts to improve marketing of skate lessons. During the fall 2016 - winter 2017 five lessons per half hour were offered instead of six. Additional promotional materials were provided at the arena (handed out), increased use of social media, and a change in the availability of lesson times for different age groups were implemented. The number of registrants and associated revenue was higher than in the previous year: 279 of 369 (76%) of available spaces were filled.

Maple Grove Pool:

Overall it was a good season – the pool was open 99 out of 100 days, up considerably from summer of 2016. Some items ran short at the end of the season. At that time, the concession had challenges keeping stock of popular foods, as purchase lots were too large. The concession sales are a small, independent operation and it is not possible to make group purchases in cooperation with other Park Board concessions. Inadequate washroom cleaning was reported by one patron. This concern is not new and has previously been identified as a potential source of contamination in the pool. Maintenance of the outdoor washroom facility is the year around responsibility of a different Park Board work group. There is a need for new concession and washroom building to properly deal with these issues. The building is quite old: and it is inappropriate for current uses. Society sponsored Music in the Park (Fridays in July) and Maple Grove Day were very well attended.

Kerrisdale Pool:

The Kerrisdale pool had a busy year, with several helpful improvements that benefit users. The pool was closed for maintenance for six weeks during the summer, during which time electrical outlets and additional mirrors were installed in the change rooms to facilitate use of personal hair dryers. The speaker system in the pool area was upgraded and a new drinking water fountain was installed. In order to increase the availability of instructors the programmer is developing a course in advanced aquatics. This should encourage local youth to gain the skills needed to work in the pool environment.

The Society continues to sponsor social events over the year for the benefit of pool patrons. This included a pot-luck lunch just prior to the summer shut down. The theme highlighted the upcoming fall swim/aquafit season.

Play Palace:

The Play Palace was open at the arena from April 11 to August 31, 2017. Society sponsored birthday and other parties were offered during late afternoons and evenings, after the public use hours. 67% of private party space was booked; down 7% from the previous year. Net revenue was also down from 2016, but very similar to 2015 and 2014. In 2017 several new features were added. A need to better separate the toddlers from the older children was identified; this will be implemented in the next season. In addition, due to ongoing wear and tear, five new inflatables are to be added for 2018.

Arena - Skate Lessons:

Society sponsored skate lessons continue to run in one continuous four-hour block. This improvement helps families with children in more than one competency level. Staffing with adequately qualified instructors continues to be a challenge and this may impact on overall revenue if classes are cancelled due to shortage of instructors. The programmer is investigating an instructor in training program in order to strengthen instructor availability and also encourage more youth to take skate lessons. Net revenue for the 2016-17 skate season was \$17,640, up significantly from \$10,450 in the 2015-16 season. Lower skate lesson expenses and ice rental fees were significant factors in this difference.

The Society sponsored Artist in Community project, started in 2016 co-operation with the Park Board, was completed and opened to the public on August 29th. With the theme "Arena Rocks" and creative use of visuals and music artists Lisa G Nielson and Renee Cherrie did a remarkable job of recording the history of the arena, dating back to 1954. This audiovisual presentation plays continuously in the foyer of the arena and is available on the Kerrisdale Community Centre Society web site.

Our thanks go to the centre staff and in particular programmers, lifeguards, aquafit instructors, Play Palace staff, and skate instructors for all of their hard work in helping to make the Kerrisdale Community Centre complex at great place for family, friends, and neighbours to recreate and socialize.

Respectfully submitted,
Robert Lockhart and David Eaton, Co-Chairs

January 2018

BUILDING MAINTENANCE COMMITTEE REPORT

2016 – 2017

Committee Members:	David Eaton – Chair	Kathleen Bigsby
	Humaira Akhtar	
Staff Liaisons:	Susan Mele	Tony Wong

Building Maintenance Committee is composed of 3 board members, Recreation Supervisor and the Head of Maintenance. It achieved major progress in the overall up keep of the facility. The Committee had 2 goals for 2017- looking at improvements to the exterior West Boulevard side of the Centre and looking at general maintenance needs throughout the Centre. This report covers the period from February 2017 to the end of the year.

West Boulevard Improvements:

The Committee suggested and accomplished the replacement of a portion of the sidewalk from West Boulevard, due to uneven concrete being a potential tripping hazard. Following this improvement additional concrete sections were added to improve pedestrian flow from the street. Removal of a part of low concrete block wall at the base of the accessible ramp will be done in early 2018 to improve access to this ramp.

In late 2017 the Committee applied for and achieved an approval in principal for Neighbourhood Matching Grant, funding some potential enhancements to this area. Pending receiving final approval for this approach, the Committee will tailor its tasks for 2018. The Committee anticipates great things for this area in 2018.

General Maintenance Improvements:

Committee regularly met to identify the maintenance needs and to follow-up on the progress of the earlier identified tasks. In 2016-17 Building Maintenance Committee had compiled a reference document after it assessed condition of each of the room with respect to cleanliness, operation and overall repair.

The reference document had a total of 124 images to identify concerns related to interior and exterior of the Community Center. In 2017 we continued to work on all these.

To date 64.5% of the identified tasks have been completed. Work is in progress on 21.8% of the tasks. Work request for them have been made and scheduling is being worked out. 7% of tasks are waiting for approval of the Board since these tasks require budget and they may have impact on ongoing programs.

Park Board has decided not to take action on 8 tasks identified by the committee as they either do not consider them priority or necessary.

For a detailed report of all the items completed or in progress as identified for repair, replacement or cleaning please go to the KCC website.

Summary of completed tasks “Replacement, Cleaning or Repairs”:

- Power washing of the exterior walls, windows and skylights
- West entrance pathway redesigned and redone
- Replacement of stained ceiling tiles in many locations
- Cleaning or replacement of stair risers & treads
- Repainting of stairs handrails
- Repair of damaged insulation pipes
- Cleaning of duct works, ceiling and light fixtures
- Light fixture adjustment in Senior Center

- Repair of loose light baffles
- Replacement of light fixtures in Pool area
- Repair of some cabinetwork
- Proper floor and baseboard cleaning
- Refinishing of benches
- Repair of broken seals of 16 windows
- Removal of debris from skylights
- Reinstallation of toilet and cleaning of area under urinal
- Cleaning of windows
- Replacement of kitchen door
- Repair or replacement of fence
- Cleaning plus improving operation of folding partition and alcove in Senior Center
- Cleaning or replacement of white board
- Cleaning of stairwell windows
- Reorganization of pool guardroom
- Repair of pool washrooms, resolution of change rooms issues
- Cleaning of fireplace grill and glass
- Replacement of shower curtain

Summary of tasks in progress:

- Replacement of non-functioning self-cleaning oven
- Identifying moisture problem in Pottery room also it needs cleaning and repainting
- Replacement of covers for light fixtures in the building
- Suspended fixtures require inspection for lamps & fitting/ cleaning of lenses
- Lower hallway stair stringer to be repaired
- Thorough cleaning or replacement of floor by fitness room and preschool area
- Cabinets in two areas either need to be repaired or replaced
- Re-caulking around sills pending after the power wash
- North stairwell needs thorough cleaning (scheduling as strip & wax work)
- Landscaping needs to be done after new sidewalk on west side is completed
- Improve lighting on west entrance pathway and entrance
- Improve west entrance wheel chair ramp access and fix broken steps
- Replace planting lost when roof replacement was done in 2017
- Cleaning of senior centre kitchen grill
- Struts for basketball background require repainting
- Soap shelf replacement

Tasks not considered priority or necessary by Park Board:

Replacement of door closer or replacement of ceiling tiles in storage room off the auditorium and its floor cleaning not considered priority. Existing handrails may not be to the code and may require extensions at both ends are not considered necessary. Illuminated exit sign in pool area is not needed according to Park Board engineer, and nor storage by exit of north stairwell is considered a code violation.

Respectfully submitted,
David Eaton, Chair

January 2018

COMMUNITY ENGAGEMENT COMMITTEE REPORT

2016 – 2017

Active Members:

Keiko Honda – Chair	Fred Jay
Alex Cherkezoff	Arjan Grewal
Daniel Conrad	Colin Booth

Staff Liaisons: Hardeep Bassram

The Kerrisdale Community Engagement Committee (CEC) is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS).

The CEC began in May 2011, and its task/goal in 2016/2017 was 5-fold:

1. Identify non-profit community organizations and networks and what they offer to the community, and connect those community assets with KCC members;
2. Identify the skills and abilities of individuals within the community who care about the community and who are good at making connections, and include them as community advisory members;
3. Facilitate the development and maintenance of the Kerrisdale Permaculture Garden (KPG), connecting with partnering organizations to support creative place-making and promote a socially rich and connected community;
4. Promote intergenerational interactions and cultural resilience through community engagement special events;
5. Bring the stories, inspiration, culture, and heritage of the community back to the community through the Kerrisdale Playbook

Noteworthy progress toward achieving the goals stated above is as follows:

- 1) The CEC has built relationships with local organizations and groups that engage the community around art, culture, and education, in environments that are accessible to all. These activities bring many KCC members into the Centre, exposing them to rich cultural events at an inexpensive price.
 - **Village Vancouver** (non profit), who established the Kerrisdale Seed Saving Club to provide free access to seeds and seed saving education in order to support local food security and biodiversity.
 - **Vancouver Arts Colloquium Society** (non profit), who provided cultural and educational programming that strengthens community links, including The Opera Zone, Sakura Festival, Heritage Fair, and Kerrisdale Playbook.
 - **Apple Choir** (community voluntary choir group), who participated in the year-long, monthly Opera Zone series.
 - **Vancouver Regional Heritage Fair** (non profit), who brought the Vancouver Regional Heritage Fair to KCC and provided intergenerational and intercultural experiences.
 - **Vancouver Foundation Neighbourhood Small Grant Recipient** (Maya Honda-Granirer, Grade 6 student in Kerrisdale Elementary), who organized a funded 3-day workshop entitled “Japanese Art of Origami & Games” for over 60 community participants of all ages.
- 2) The CEC invited **Kevin Wong**, who has good connections with Kerrisdale’s Chinese community through teaching Mah-jong at the Senior Centre, to lead the English/Mandarin Language Exchange Meet-up, starting in Feb 2017. Since its inception, the group grew in size, frequency, and popularity (12~15 people meeting twice a week). All of them are KCC members with limited English speaking

proficiency. Group cohesion is very strong. The CEC also invited **Kathy McKay** (a board member of Village Vancouver) as a guest member to inform us of city-wide and local green initiatives.

We hosted the **3rd Kerrisdale Sakura Festival** on April 15th 2017. The Kerrisdale Sakura Tree Walking Tour with **Robin Clark (forester)** was a big success with 23 enthusiastic local participants. We were very honoured by the presence of the Vancouver Cherry Scout, **Ms. Anne Mah**, who turned the walking tour into a combination of interactive brain-engaging quizzes and animated story-telling. We were able to learn and enjoy the last of Jugatsu, the peak of Tai-haku, the fullness of Akebono, the decline of Takasago, and the coming of Kanzan, along with the contrast of cherry and plum in Kerrisdale. The Japanese Drumming Workshop was our first attempt to enthrall participants through the powerful drumming of the Taiko. With the skillful teaching of **Doug Masuhara (drum artist)**, twenty-plus participants, an absolute beginner's group, learned the basics of drumming.



Kerrisdale Sakura Tree Walk with a local forester, Robin Clark

3) The **Vancouver Regional Heritage Fair 2017**, held on Saturday May 20, 2017, at Kerrisdale Community Centre, was something that Vancouver should be proud of. Under the visionary leadership of **Janet Moley**, from the Vancouver Regional Heritage Fair, families, educators, and communities worked together in partnership to support children's learning and to nurture their sense of self. We witnessed firsthand how art connects us and strengthens culture and community. Their community partner, **Vancouver Arts Colloquium Society**, had organized the morning session with a keynote speaker, **City Councillor Elizabeth Ball**, and conducted educational workshops for 120 participating students.

4) We produced numerous postings featuring the unsung work of countless community volunteers, civic associations, small businesses, street-level non-profits, and kind neighbours. The **Kerrisdale Playbook** is a community narrative, building resilience and opportunity for all members of the community. Please check it out at kccplaybook.org



Regional Heritage Fair Opening Remark by Councillor Elizabeth Ball

Respectfully submitted,
Keiko Honda, Chair

January 2018

KERRISDALE COMMUNITY GARDEN REPORT

2016 – 2017

Committee Member: Kathleen Bigsby – Chair

Garden Liaison: Stephen Peplow

The Kerrisdale Garden Group is sponsored by the Kerrisdale Community Centre Society. Following is the Garden Group's report for September 2016 to September 2017.

This has been an exciting year marked by abundant harvests. The good weather helped but so did the bees. This has been the first full year in which we had two hives working and the little pollinators did their job. As result we were able to send a good deal of produce to the Seniors' Kitchen at the Community Centre.

The plot holders enjoyed their share of the honey produced by the bees. Our arrangement with the beekeeper entitles us to a share of the honey as a form of rent. We produced small jars, one for each plot holder, to commemorate this.

The garden hosted two events. One was a visit of a summer camp from the Community Centre. The campers were able to explore the garden and also to eat their lunch amid the flowers and swelling vegetables. We hope to do more of this in 2018, and perhaps also welcome a Seniors group. The plot holders held their own potluck supper one beautiful summer evening, sitting around the table constructed by plot holder Ted.

Our plans for 2018 include: sending more fresh vegetables, especially the ever-popular zucchini to the Kitchen, welcoming more groups, and building up our own supply of compost.



Freshly picked rhubarb for the KCC Seniors' Kitchen



A young gardener saving seeds for next year!

Respectfully Submitted,
Kathleen Bigsby, Board Liaison to the Kerrisdale Community Garden

January 2018

FINANCE COMMITTEE REPORT

2016 – 2017

Active Members: Michael Tjaya – Chair Hamza Kamal
Robert Lockhart David Mordant
Melina Hung

Staff Liaison: Lee Tarrant Susan Mele

Society Accounting Manager: Ali Mahdiyar

The Kerrisdale Finance Committee is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS). In addition to reviewing monthly financial statements and monitoring of day-to-day finances, the Finance Committee established two goals in 2016/2017:

- 1) Provide a report on recent cost control measures on program activities with a report on these achievements to be submitted to the Program Committee
- 2) Deliver an updated draft for KCCS Investment Policy

To achieve the goals outlined above, the Finance Committee has taken the following courses of action last year:

- The report on cost control measures is expected to be completed in the first half of 2018, and our preliminary analysis discovered that the Society's solid financial results could have been attributed to the following cost measures:
 - Contractors paid on a revenue sharing basis under 70/30 split were brought up to that level and all new revenue sharing contracts are at 60/40 arrangement
 - The seniors' kitchen went to a group buyer contract so food costs were decreased
 - Even though with staff changes came a learning curve and adaption to the site, new staff were hired at lower wage rates
- We have reviewed other non-profit organizations' investment policies, as well as the Society's bylaws and the Societies Act for any investment restrictions. Due to concerns over the loss of purchasing power from inflation, the committee proposed amendments to the Investment Policy to allow investment in the equity asset class through low-cost exchange traded funds that seek to track the total performance of generally approved stock market indices. The amendments were approved by the Board on October 25th, 2017.

Other achievements of the Finance Committee in 2016-17 include the following:

- Prepared a 3-year projection of financial performance to illustrate the financial implications on signing the proposed JOA;
- Proposed separation on the recording of accumulated surplus generated from investment interest and donation since fiscal 2008 into Investment Income & Donation Fund, which was approved by the Board on September 27th, 2017;
- Revised the annual budget template to allow for better monitoring of costs incurred by each committee.

Respectfully submitted,
Michael Tjaya, Chair

January 2018

PROGRAM COMMITTEE REPORT

2016 – 2017

Active Members:

Don Munton – Co-Chair
Fred Jay
Melissa Woo
Sarah Joy

Morag Pansegrau – Co-Chair
Daniel Conrad
Jim Hall
Corry Anne Neilands

Staff Liaisons:

Shannon Brown / Hardeep Bassram / Jennifer Takai

The major goal the Committee set for itself for 2017 was to go beyond an *ad hoc* approach to Centre programs and to implement regular quarterly reviews of KCCS programming and program registration. The first such formal review was conducted on a trial basis in October 2016 and was judged sufficiently successful to merit a full implementation during 2017.

The Committee therefore reviewed both qualitatively and quantitatively the programs being offered in each program season during the year (winter, spring, summer, and fall). The reviews were generally conducted at a committee meeting during each season, after registration was, for the most part, completed for that season and, where possible, before final programming decisions had to be made for the forthcoming season. (The lengthy schedule for compiling, editing and printing of the seasonal brochures sometimes made this timing difficult to achieve.) The reviews were based on written quarterly reports compiled by the three Centre programmers (Shannon Brown, Hardeep Bassram and Jennifer Takai) and covered KCCS activities in key areas (children, youth, adults and seniors). The Committee discussed the qualitative or substantive nature of the programming being offered each season as well as the numbers of registrants and participants in programs, including the numbers of programs that were cancelled due to small registrations. It also discussed the major changes being proposed for each coming season, including programs being trimmed and ideas for new programs to be introduced. The Committee agreed these quarterly reviews were useful and should continue.

The Committee also began working with the Community Engagement Committee and Daniel Conrad on development of a “Kerrisdale Contemporary Arts Lab.” There will be pilot projects in two areas – a “film series” and an “art series” during the winter 2018 season.

The Committee also began a process of discussing the development of aboriginal programming at the Centre. This process will also continue in 2018.

Respectfully submitted,
Don Munton and Morag Pansegrau, Co-Chairs

January 2018

RENTALS COMMITTEE REPORT

2016 – 2017

Active Members: Duncan Ainslie – Chair
Dave Anderson
Robert Lockhart (substituting for K. Bigsby)

Staff Liaison: Susan Mele

The Kerrisdale Rentals Committee is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS). The committee met twice in 2017 –and will meet again early in the new year.

Committee Goals:

The following Rental Committee goals were set for the 2016 -17 year:

1. Connect with long term renters regarding the possibility of increasing their fees.
2. Contact with past rental groups, identify potential new renters to encourage bookings.
3. Explore marketing opportunities using the recreation brochure, e-newsletter, and display board and lobby signage.
4. By August 31, 2017 increase rental revenue by 10% from the previous fiscal year.

Achievements:

Substantial progress was made in relation to the 4 goals above:

1. Our 3 long-term renters accepted 5-10% annual increases.
2. Efforts to contact past condo meeting bookers and Condo Association Managers may have been partially responsible for the large increase in meeting bookings. Ads for rental space were placed in the BC Registered Music Teachers Association magazine.
3. We now have more visible information in our lobby, on our web-site, and on electronic signboard bringing attention to facility rental opportunities. We will add similar information to our e-Newsletter.
4. Rentals revenue is up \$5700, a 21.5% increase due in part to more condo meetings, gym rentals and half day bookings.

Respectfully submitted,
Duncan Ainslie, Chair

January 2018

SENIORS COUNCIL REPORT

2016 – 2017

Active Members: Anne Monahan – Chair Colin Booth Robert Smith
Mary Anne Davies Marion Gillett Milton Bishop
Annette Whitehead John Noble Susan Bell

Board Representatives: Morag Pansegrau | Fred Jay

Staff Liaison: Jennifer Takai

The Kerrisdale Senior Council is a committee of 9 members who are voted in for a 2-year term by Senior members of The Kerrisdale Community Centre Society (KCCS).

The Senior Council aims and activities in 2017:

1. To create a friendly environment where Seniors can socialize with other seniors. Started a system where people coming into the Senior Centre could be offered a tour of the Community Centre and an explanation of all the activities. Approximately six people accepted this offer.
2. To create programs to allow Seniors to be more active both physically and mentally;
 - a) The puzzle table which was started last year had continued to be a big success.
 - b) The Ukulele Group started in 2015 with a second (beginner) class which started in 2016. Our teacher, Ms. Carrie Nelson continues to be very popular and all but a few of the original beginners did not rejoin and the Group has become quite successful. The original group started with 15 and within a few weeks of starting, the number had risen to 20 with a waiting list. The current class was started on January 14, 2016 and the teacher agreed to take new members from the waiting list and the second class now has 20. This class is also proving very successful and enjoyable.
 - c) In May 2016, a Meal Review Committee was formed to see what could be done to lower the shortfall in the expenses of the lunch room. After much searching mainly by Jennifer Takai, Mary Anne Davies and Anne Monahan, we found out about a company called "Complete Purchasing Services Inc." After meetings with that company's representative and Betty, the Centre cook, and Meal Review Committee Members, a contract was signed and the savings so far have been significant. We did not increase prices for the meals and the coffee bar in September.
 - d) "Mind Matters" weekly sessions help Seniors to stay mentally alert and the Senior exercise programs are always well attended. There has been a suggestion that a separate space be arranged for Seniors from the General gym classes and this is still under discussion.
3. Many other things have been discussed and several Council members together with members of the Executive Board of the KCCS attended Council and other Meetings to discuss the ongoing conversation and negotiations with the Parks Board;
4. Also discussed:
 - The Community Garden project;
 - The Opera Zone - a free concert on the first Sunday of each month run by Fred Jay and the Program Committee of the Board. The Board initially suggested the Senior Council would run this but it was decided the Board Committee would continue to sponsor it but that the Council programmer would arrange to pay for any refreshments. There would be no

entrance fee and Fred Jay has given out copies of the Monarch and encouraged people to join the Community Centre.

- As parking for Seniors has become very difficult, the Chair, Anne Monahan, contacted the Kerrisdale Business Association to see if we could arrange for some increased parking time for Seniors in the Parkade opposite the Seniors' Centre. This was unsuccessful as the price they offered us for 5 spaces at \$50.00 a month was not attractive to anyone.

5. In the Fall we had a very well attended public meeting about the problems with the Parks Board with a couple of Park Board members present. People were allowed to ask questions from Ms. Kathleen Bigsby about the negotiations for the Joint Agreement to date.

Later in the Fall the Board decided to take a vote from the Members as to whether or not sign the Joint Agreement in its present form. With a vote of approximately 87 to 15 against, the Board decided it could not sign the Joint Agreement in that form and so continued on with further negotiations.

Respectfully submitted,
Anne Monahan, Chair

January 2018



"You Can Ukulele for Beginners Level I & II" performing at the end of year Christmas concert at Kerrisdale CC.

YOUTH COMMITTEE REPORT

2016 – 2017

Active Members:	Melina Hung – Co-chair	Melissa Woo – Co-chair
	Keiko Honda	Oscar Bisnar
	Dave Anderson	Johnson Li
	Jenna Gedeon	Suzanne Noetzel

Staff Liaison	Shannon Brown
	Aileen Neale (resigned June 2017)
	Nicole Esligar (commenced July 2017)

The Youth Committee is a committee appointed by and reporting to the Board of Directors of the Kerrisdale Community Centre Society (KCCS).

The Committee targets youth members in the community, aged 14-19 (likely to be in Grades 9-12). Its role in 2016-17 was:

1. To provide structure, guidance and support that empower youth to plan, organize, and implement community projects and events which benefit the community
2. To encourage closer collaboration between youth and seniors in the community through knowledge and skill sharing
3. To further refine the program's theme on sustainability - recycling/reuse/regeneration to care for the environment

The Youth-In-Action program follows the academic year calendar. Much planning was done during July and August 2016 for the recruitment of youth members in September and October. Contacts with neighbouring schools, messages on social media, Kerrisdale Community Centre and its website postings were the key communication channels.

With the help of the Youth Program Facilitator, Aileen Neale, some 25 youth members were recruited. Meetings/workshops were held on most Monday evenings between October 2016 and May 2017 to nurture the youth's leadership and project management skills by guiding them to plan and organize two community events. Each member was assigned different tasks and responsibilities and group leadership roles were rotated.

The first event was a Movie Night featuring the animated film *Kubo and the Two Strings* on February 25 to coincide with BC's Family Day. It was very well attended by families with young children and thoroughly enjoyed by all.

The second event was a *Quali-Tea Time with Mom* on May 13 to celebrate Mother's Day. Youth members meticulously decorated the venue and served tea and cookies to mothers who participated with families and friends. There was also a card-making table to entertain kids and a photo-booth to capture smiles and memories. Everyone who attended the Tea was touched by the youth's gracious way of saying "Thank You" to Moms.

The committee identified and focused on one area of knowledge sharing between youth and seniors - technology skills in using communication devices such as tablets, smart phones and computers. A survey was conducted with just over 100 Kerrisdale seniors in July to gather information on priority needs, interests and

scheduling availability. A series of seniors/youth technology workshops has been scheduled since October 2017 and they have been very well received and appreciated by both.

In July, the committee welcomed Nicole Eslihar, the new Youth Program Facilitator, who has since been developing workshops/talks/activities along the sustainability theme with the youth group recruited in September/October 2017.

We are also grateful to Shannon Brown, KCC Programmer, for her active participation and contribution to the committee's work since July 2017.

Respectfully submitted,
Melina Hung & Melissa Woo, Co-chairs

January 2018



Thanks, Mom!



"This is the cutest, most thoughtful event we have been to", said Helena McShane, Kerrisdale resident and mother of four, who attended the "Quali-tea Time with Mom" on Saturday, May 13 at the Kerrisdale Community Centre.

The event to celebrate Mother's Day was organized by the Youth Leaders in Action group, under the auspices of the Kerrisdale Community Centre Society's (KCCS) Youth Committee.

Youth members meticulously planned the event, decorated the venue and served tea and cookies to mothers who participated with families and friends.

There was also a card-making table to entertain kids and a photo-booth to capture smiles and memories.

Everyone who attended the Tea thoroughly enjoyed it and was touched by the youth's gracious way of saying "Thank You" to Moms.



SUPERVISOR OF RECREATION SERVICES REPORT

2016 – 2017

Another busy year has gone by at the Kerrisdale Community Centre Complex.



(Opened as an outdoor pool)

This year saw two milestone birthdays; the pool celebrated turning 60 and the seniors centre 30 years. Thank you to all the staff and volunteers who have contributed their time and energy throughout the years.



The “Arena Rocks” artist in communities’ project was completed where many stories and memories were collected from patrons who attended or used the arena over the last 68 years. The story even made the cover of the Vancouver Courier.



With some Park Board one-time funding requests, we were able to get a new water fountain near the fitness centre and some blinds in some rooms upstairs.

Staff participated in reconciliation awareness sessions to understand and recognize the issues that have faced indigenous communities.

A working alone safety line system was integrated into work procedures for some of the maintenance staff who sometimes attend work on their own.

Winter brought a lot of snow this past year, there were icy sidewalks, streets and parking lots. Many chose to stay home.

Staff celebrated anti-bullying day by wearing pink to symbolize a stand against bullying and harassment. Two community fires occurred in this year. One across the street in a church slated for demolition, the other at the corner of 41st and Balsam. The first fire caused the centre to be closed for the morning while the air quality could improve. The second affected the arena as water from the fire department entered under doors and caused some minor flooding.



Lastly the centre won 1st place as best Community Centre in Vancouver as voted on by Courier readers. Thank you to all the staff, instructors, and society members for all the great work they do in helping the centre become the best for our community.

Respectfully submitted,
Susan Mele

January 2018

CENTRE PROGRAMMERS' REPORT

2016 – 2017

This has been a very busy and eventful year in the community centre full of special projects and adding additional new programs and events.

This year, consistency was maintained in staffing at the main centre. Shannon Brown remained the Programmer II responsible for preschool, children and youth programs and Hardeep Bassram remained the Programmer II responsible for adult programs, martial arts and the exercise room. Austin Su continued with the Program Assistant III who is responsible for birthday parties, volunteer coordination, family special events and assisting Programmers with general tasks.

The Fall 2016 season was very busy with many special events around the Centre such as: our annual Halloween Carnival, Pumpkin Carving, National Sports Day, Breakfast with Santa, Gingerbread House Making and introducing The Opera Zone series and The Big Draw Festival. During the holiday season we held Winter Break Daycamps, as well as other holiday programs. These events & camps were well attended and we received positive feedback.

In the Winter 2017 season we expanded our Special events for families by adding themed parties: Star Wars, Fairy Tea Party, Superheroes and a Pirate Party. We also hosted Kerrisdale's 2nd Annual Family Day event. The event was funded by BCRPA as we were approved for a \$1000.00 grant. The event included bouncy castle, crafts, games and play equipment. The KCC Youth program hosted a Movie Night featuring the animated film *Kubo and the Two Strings* in February to coincide with BC's Family Day. It was very well attended family fun event with popcorn and refreshments. Spring Break was a fun filled two weeks with the Safaris Day Camp, activities included bowling, Science World, rock climbing, ice skating and much more! We also had a variety of specialty camps: art, yoga, pottery, Lego and drama.

The Exercise Room and Core and Stretch Room continued to be well utilized this year. Major purchases were made; a treadmill, recumbent bike and upright bike. In the core & stretch room we replaced 5 new large stretching mats as well as purchasing two racks of medicine balls and a digital weight scale.

This year we continued to expand our course offerings by adding a variety of new programs for all age groups including:

Preschool/Children/Youth: Ukulele for preschoolers, Obstacle course fun, Drama bugs, Musical theatre, Young Singing Voices, Watercolour for kids & youth, Junior Lifeguard Club and At Home Alone First Aid.

Adults: Bollywood Burn, Exercise Technique Workshop, Women's Self-defense, Spanish Flamenco, French, Essentrics and additional painting & drawing classes.

In the Spring 2017 season we held our annual Easter Eggstravaganza event which included Easter treats, bouncy castle, games & crafts. This event was well attended and we look forward to offering more family-friendly events in the coming spring season. The KCCS Youth program hosted a Mother's Day event "Quali-tea Time with Mom". This sold out event was a huge success with 40 people in attendance. The event included card making, photo booth, cookie decorating and refreshments for those who attended.

In the summer of 2017, we received the Canada Summer Jobs Grant. Genevieve Moum returned as the Summer Safaris Daycamp Manager who oversaw two successful camps: Summer Safaris for 6-10 years and Youth Camp for 11-16 years. We had three returning leaders and six new leaders who all delivered various skills

sets that complimented the team well. Campers went on out-trips around the Lower Mainland and participated in crafts, games, swimming and other activities each day. Various out trips included visits to Playland, Splashdown, Science World, Bowling, Eco Dairy Farm, Dragon boating, Archery Tag, Kayaking at Deer Lake Park and new this year for the campers Crash Crawleys, Big splash & a Vancouver Whitecaps game. The Annual Sandcastle Competition at Spanish Banks was also a fun event for campers and leaders. The camp season was a great hit with the kids and their parents which was demonstrated in the overwhelming attendance each week!

A few program highlights for this past year with consistent enrollments include;

Preschool: Parent & Tot Gym, Music Together, Sportsarama, JBST Little Soccer Stars, Pottery and Preschool Drawing

Children: Private Reading tutor (Let's Boost Reading), Hip Hop, Fundamental Drawing, Lego & Science programs and sports programs (including; Badminton, Basketball, Floor Hockey, Soccer & Volleyball).

Youth: Basketball for Girls, Babysitting Course, Kitchen Kids & Badminton

Adults: Exercise Technique workshops, Ballet, Callanetics, Polynesian Dance Workshops, Exercise Room Combo classes, Yoga for the older adult, Ballroom Dance, Sun Run Training clinic and Adult Sports (Basketball & Pickleball), 9am Group Fitness classes, Zumba/Zumba toning, Creative Drawing & Painting

Mixed Ages: Tennis, Pottery & Music Lessons; Flute, Piano, Violin, Guitar & Saxophone

We would like to take this opportunity to thank the Board of Directors and the members of the Program Committee for their ongoing support throughout this busy year. We would also like to thank the staff, volunteers and hundreds of dedicated instructors, who continue to make Kerrisdale one of the most exceptional community centres in Vancouver.

Respectfully submitted,
Shannon Brown & Hardeep Bassram
Recreation Programmers

January 2018



KERRISDALE ARENA PROGRAMMER'S REPORT

2016 – 2017

ICE RINK

Fall 2016 had a low turnout for our staff shift pick. As a result, we had to trim lessons down and activate the arena team Programmers to fill some of the shifts. We were able to run 5 out of 6 lesson slots per half hour on Sundays for most of the season. An extensive round of hiring was conducted in April and has yielded 14 new hires to add to our city-wide staff list.

SKATING LESSONS

Fall Set 1 skate lesson registration had 375 enrolled out of 598 places. Fall 2016 Set 2 had 348 enrolled out of 522 places. Winter 2017 Set 1 had 349 enrolled out of 484 places. These statistics include all skate lesson classes and private lessons. All sets were eight weeks in duration beginning in October and ending in March. The Kerrisdale Business Association graciously sponsored the Halloween 2016, Christmas Holiday 2016 and Family Day 2017 Free Skates once again. All events were well attended. The KBA generously covers all expenses for these open skate events as well as provides free cookies, compliments of Moore's Bakery.

PLAY PALACE

In 2017 new additions to the Play Palace included: New 36-piece giant foam building blocks for the toddler area and "street lines" in the plasma car zone. All financial reporting and details of the Play Palace operations can be found in the 2017 Play Palace Annual Report. (Presented at October board meeting) At the beginning of the season, kids and parents attending the Kerrisdale Days parade were provided with promotional \$2 drop in admission vouchers. This promotion was to provide parade goers the experience of our indoor playground and learn more about the birthday party services.

DRY FLOOR

Kerrisdale Arena hosts many dry floor events throughout the year. The Antique Fair is held two weekends per year at the Arena. As usual, these popular events are well attended.

Below are events the Kerrisdale Arena dry floor hosted in 2016/2017:

April 7-9, 2017 – Antique Fair

April 11-Aug 31 – 2017 - Kerrisdale Play Palace season

April 29, 2017 – Kerrisdale Days Parade Marshaling

May 21, 2017 – Shaughnessy 8K Run Start/Finish Line

Sept 1-3, 2017 – Antique Fair

Respectfully submitted,
Maegan Montemayor
Recreation Programmer, Regional Rinks

January 2018

KERRISDALE POOL REPORT

2016 – 2017

Maple Grove Pool:

Summer 2017 was blessed with many sunny days as we only closed the pool for one day due to poor weather condition. There were a number of cancellations from lessons due to an air advisory relating to forest fires in the interior. Music in the Park continues to be a great success with musical acts every Friday evening in July. Maple Grove Day was on Sunday July 23, with attractions such as a fire truck, face painting, balloon artist, and musical act from Music with Marnie. The event was well attended. Special thanks to the Kerrisdale Society for the continuous and generous contribution.

Kerrisdale Pool:

The use of the pool has been consistent with previous years. Despite the cancellation of Monday and Wednesday classes due to low patronage, Kerrisdale still offers 15 aquafit classes a week. Staffing continues to be a challenge and was the primary reason for a number of cancelled classes. The pool closure in 2017 lasted six weeks due to the need to re-cable the roof. The 2016 Christmas pot-luck was cancelled due to snow and slippery road condition. It was replaced with a summer pot-luck hosted on the patio outside the pool in 2017.

Thank you to all the staff at both pools who work hard and provide a great service to our community.

Respectfully submitted,
Bernard Lee, Pool Programmer

January 2018

SENIORS CENTRE PROGRAMMER'S REPORT

2016 – 2017

The Seniors Centre went through another year of change in terms of clientele and participation. In conjunction with the Seniors Council, the Seniors Centre has been working to address these changes.

The Seniors Council recommended the centre enrol with "Complete Purchasing Services". The kitchen was immediately eligible for additional savings from our regular suppliers and receive discounts on food, sundries, cleaning supplies and more from new suppliers. The savings on supplies made the biggest impact from 2015 to 2016 and enabled the council to not look at raising prices for food in the kitchen despite the cost of all goods increasing this past year. The Council has also been actively looking at issues like lack of parking to see if there was a way to alleviate the congestion in the parking lot to ensure that seniors will still be able to easily access the centre.

The Seniors Council was also instrumental in the development of some new programs at the seniors centre. With Anne Monahan's involvement, we added a level 2 in Ukulele which has had full registration since its inception. The beginner level also continues to do well. The next project along with Oscar Bisnar, is to hopefully start a "Ukulele Sing-along" to attract new patrons.

With Lee Tarrant and Ali Mahdiyar's help, there is an additional cash register at the Seniors Centre that receives all the fundraising monies from the book, raffle, Busy Bees and Monarch sales. The register has been very helpful in keeping track of the funds and ensuring the fundraising reports are generated by the figures from the cash register rather than my skills at addition.

The kitchen has had one major staff change. Susan Atmadja retired in December. We hired a new Cooks Helper- Josephine Ng, who has had many years of experience working at Richmond General Hospital. Jack Tse has returned on a partial basis back to the dishwasher position. The kitchen also had some dishwasher equipment issues that forced us to revise the menu and close the kitchen. With John Lamble's help, a proactive plan will be put in place where we have parts for the dishwasher on hand so that there won't be a long delay. We have also noticed that many of our lunch "regular" patron numbers are decreasing due to them passing away or moving. We have gained some new members and Betty will also be trying to new menu items like croissant sandwiches to attract other patrons. We have experienced some change with some of long-time volunteers who are unable to assist any longer, but Betty has been training new recruits so you may see some new faces in the kitchen this year. Again, the kitchen would not be able to operate without the many volunteers who come each and every day to assist in the kitchen. Leslie Bruce and Joel Lacapp have done a remarkable job assisting Betty Anderson and have been working extremely hard serving nutritious meals and creating a welcoming and social place for the seniors. As a testament to Betty's commitment to the lunch program, she was the inaugural recipient for the Society's "Outstanding Service Award".

The Centre also worked collaboratively with the Library and the Westside Seniors Hub on many joint ventures this year including "Book Clubs" and the "Walk and be Seen" project. The 90's tea had over 90 people in attendance and we also had a successful Volunteer Tea and Health Fair. New programs like Laughter Yoga and Bookbinding workshops have been added this year.

I would also like to recognise the amazing volunteers we have at the Seniors Centre. The Council has been very busy ensuring that the centre remains a vibrant and relevant place. The book/sales and raffle have been thriving under the tutelage of Susan Bell. Bernie Percy and her group of volunteers do outstanding work at the Boutique while Mona Borland takes care of the knitters. Mary Anne and the Fun Crafters work hard all year long providing pin-ons and more for our special lunches. Yvonne Davis has been producing the

Monarch each month. Colin Booth was our “special guest” at our brunch. We have so many volunteers that work quietly in the background but we appreciate every single one of them. One of our long-time volunteers, Marilyn Muckle, was the deserving recipient of the Society’s “Volunteer of the Year” award. Marilyn has dedicated hundreds of hours overseeing the Kerrisdale Senior Singers.

The Seniors front desk staff also keep the centre operating smoothly. Each of them makes an extra effort to ensure that the seniors feel welcome and looked after. The support from the centre staff is also vital in helping us operate. I would also like to acknowledge the Kerrisdale Society for their continued support, enabling us to offer our programs and services.

In closing, I have enjoyed working at the Seniors Centre and I look forward to an exciting 2018.



Marilyn Iris Muckle 2017 Volunteer of the Year presented by Morag Pansegrau



Betty Anderson 2017 Outstanding Service Award Presented by Don Munton with Susan Mele

Respectfully submitted,
Jennifer Takai

January 2018